

Stellar Repair for Exchange 9.1 User Guide

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Overview

Stellar Repair for Exchange offers a complete solution to repair corrupt MS Exchange database files.

The software repair corrupt EDB files and restores all its content such as e-mails, attachments, contacts, calendars, notes, tasks and journals. **Stellar Repair for Exchange** scans and extracts data from a corrupt EDB file, repair it and then saves it in PST, Live Exchange, Office 365, MSG, EML, RTF, PDF, and HTML format.

After repairing the mailbox file, the software shows its original content. All folders from the original EDB file are shown along with their content in a three-pane structure.

Key features of Stellar Repair for Exchange:

- Provides preview for attachments.
- Export data to Live Exchange Server.
- Filter the scanned results before saving.
- Search particular mails from the repaired file.
- Added support for conversion of archive mailboxes.
- Repair multiple EDB files.
- Save repaired data in HTML, RTF, PDF formats.
- User-friendly and secure software.
- Saves repaired Exchange database (EDB) file as a PST, MSG and EML file.
- Supports repairing of PUB.EDB files.
- Selective repairing of user mailboxes.
- Supports save option for multiple mailboxes to Office 365 and Online Exchange Server.
- Supports MS Office 2019, 2016, 2013, 2010, 2007, 2003.
- Supports MS Exchange Server 2016 / 2013 / 2010 / 2007 / 2003 / 2000 / 5.5.
- Provides preview of mailboxes and mailbox items such as Mails, Calendar, Contacts, Tasks, Notes, Search, and Journal.

Compatible with Windows 10 / Windows 8.1 / 8 / Windows 7 / Windows Vista / Windows Server 12 / Windows Server 8.

System Requirements

Before installing the software, check that your system meets the minimum system requirements:

Minimum System Requirements:

- Processor: Pentium Class
- Operating System: Windows 10/8.1/8/7/Vista, Windows Server 2016/2012/2008
- Memory: Minimum 1 GB
- Hard Disk: 200 MB of Free Space
- MS Outlook: 2016, 2013, 2010, 2007, 2003

Other Prerequisites:

To create the new or existing mailboxes on exchange you have to run the application either on Exchange Server or for local system your machine should be on domain of Exchange Server with Administrative user rights.

Create Mailbox Requirements:

Exchange Server	Prerequisites
Exchange Server 2000	Microsoft Outlook 2000 or later
	Exchange Server 2000 Management Tools
	Windows 2000 Administrative Tools
Exchange Server 2003	Microsoft Outlook 2003 or later
	Exchange Server 2003 Management Tools
	Internet Information Server (IIS)
	Windows Server® 2003 SP1 Administrative
	Tools Pack

Exchange Server 2007	 Any of the following Microsoft Outlook versions: Microsoft Outlook 2003 Microsoft Outlook 2007 Microsoft Outlook 2010 Exchange Server 2007 Management Tools IIS Microsoft® .NET Framework 2.0 Microsoft® Management Console (MMC 3.0) Windows PowerShell 1.0
Exchange Server 2010	 Any of the following Microsoft Outlook versions: Microsoft Outlook 2003 Microsoft Outlook 2007 Microsoft Outlook 2010 Exchange 2010 Management Tool IIS 6 Management Console .NET Framework 3.5 SP1 Windows Management Framework Core (KB968930) including PowerShell 2.0 and WinRM 2.0
Exchange Server 2013	 Any of the following Microsoft Outlook versions: Microsoft Outlook 2013 Outlook 2007 Service Pack 3 with the Outlook 2007 November 2012 update (12.0.6665.5000) Outlook 2010 Service Pack 1 with the Outlook 2010 November 2012 update (14.0.6126.5000) Exchange Management Tools 2013 Microsoft .NET Framework 3.5 SP1 or later Windows Management Framework 3.0 or later IIS 6 Management Console or later

Exchange Server 2016	Any of the following Microsoft Outlook versions:
	Outlook 2010
	Outlook 2013
	Outlook 2016
	Outlook 2019
	Microsoft .NET Framework 4.5.2 or later
	Windows Management Framework 4.0 or later
	IIS 6 Management Console or later
Exchange Server 2019	Any of the following Microsoft Outlook versions:
	Outlook 2013
	Outlook 2016
	Outlook 2019
	Microsoft .NET Framework 4.7.2 or later
	Windows Management Framework 5.1 or later
	IIS 10 Management Console or later.

Installation Procedure

To install the software, follow these steps:

- Double-click StellarRepairforExchange.exe executable file to start installation. Setup Stellar Repair for Exchange dialog box is displayed.
- Click Next. License Agreement dialog box is displayed.
- Choose I accept the agreement option. Next button will be enabled. Click Next. Select Destination Location dialog box is displayed.
- Click **Browse** to select the destination path where the setup files will be stored. Click **Next**. **Select Start Ribbon Folder** dialog box is displayed.
- Click **Browse** to provide path for program's shortcuts. Click **Next**. **Select Additional Tasks** dialog box is displayed.
- Choose the check boxes as per your choice. Click Next. Ready to Install dialog box is displayed.
- Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The Installing window shows the installation process.
- After completing the process, **Completing the Stellar Repair for Exchange Setup Wizard** window is displayed. Click **Finish**.

Note: Clear *Launch Stellar Repair for Exchange* check box before clicking *Finish* to prevent the software from launching.

Launching the Software

To launch Stellar Repair for Exchange in Windows 10:

- Click Stellar Repair for Exchange tile on the home screen. Or,
- Double click Stellar Repair for Exchange icon on the desktop.

To launch Stellar Repair for Exchange in Windows 8.1 / 8:

- Click Stellar Repair for Exchange tile on the home screen. Or,
- Double click Stellar Repair for Exchange icon on the desktop.

To launch Stellar Repair for Exchange in Windows 7 / Vista:

- Click Start -> Programs -> Stellar Repair for Exchange -> Stellar Repair for Exchange. Or,
- Double click Stellar Repair for Exchange icon on the desktop. Or,
- Click Stellar Repair for Exchange icon in Quick Launch.

User Interface

Stellar Repair for Exchange software has a very easy to use Graphical User Interface. The user interface contains features required for repairing the corrupt EDB file.

After launching the software, you will see the main user interface as shown below:

		Stellar Repair for Exchange		- 8 ×
Home View Tools Calendar	Activation Help	Buy Now		▲ Style *
Select Save Find to Scan Info				
Mail	0 B From	То	Subject	Date
-2 Offline IDB		Select Hile Select the MS Exchange EDB you want to repair File Plath File Select the MS Exchange EDB you want to repair File Plath File Select the MS Exchange EDB you want to repair	× Browse Find ze Next	
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items: 0				

The user interface contains Ribbons, Buttons and Preview Tabs options that let you access various features of the software with ease.

Ribbons

Home Ribbon

	Home		View	Tools	Caler	ndar	Activation	Help	Buy Now
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		Hor	1e	5	ican info				

Select EDB File

Use this option to select the EDB file which you want to repair.

Save

Use this option to save the repaired file.

Find Message

Use this option to search for particular mails from the repaired file.

Save Scan

Use this option to save the scan information of the repaired files.

Load Scan

Use this option to load the scan information.

View Ribbon



Log Report

Software records all the events and activities performed by you in a detailed log file. Use this option to view the log report.

Tools Ribbon



Save Contacts

Use this option to save the repaired contacts from the mailbox in .CSV format.

Update Wizard

Use this option to check for both, latest minor and major versions available online.

Calendar Ribbon



Day

Use this option to list all calendar entries of a particular day from the list of the scanned mailbox.

Work Week

Use this option to list all calendar entries of a work week (from Monday to Friday).

Week

Use this option to list all calendar entries of a week (from Monday to Sunday).

Month

Use this option to list all calendar entries for a particular month.

Go To

Use this option to list all calendar entries of the current date or any particular date.

Activation Ribbon



Activation

Use this option to activate the software after purchasing.

Help Ribbon

Home	View	Tools	Calendar	Activation	Help	Buy Now
? Help Kno	K8 wiedgebas		(i) About			
	Help					

Help

Software is accompanied by a descriptive help document. Use this option to view the help manual for the software.

Knowledgebase

Frequently asked questions and other common queries are available as knowledgebase for your reference and to help you use the software to get the best outcome. Use this option to visit <u>Knowledgebase</u> articles of <u>stellarinfo.com</u>

Support

In case you don't find any related content in the help document or on the knowledgebase page that resolves your query, use this option to view the <u>support page</u> of <u>stellarinfo.com</u> and contact the Stellar customer support.

About

Use this option to read information about the software.

Buy Now Ribbon



Buy Online

Use this option to <u>buy</u> Stellar Repair for Exchange software.

Style Ribbon



Use the upward arrow button to hide/ unhide the ribbon.

Stellar Repair for Exchange, offers the following themes: **Office 2016 Colorful Theme**, **Office 2016 White Theme**. Use this option to switch between various themes for the software, as per your choice.

Buttons



Click this button to select the EDB file which you want to repair.



Click this button to save the repaired file.



Click this button to search the mails through a specific criteria.



Save Scan Click this button to save the scan information of the repaired files.



Click this button to load the scan information.



Click this button to check for both, latest minor and major versions available online.



Click this button to view the log report.



Click this button to activate the software after purchasing.



Click this button to view the help manual for the software.



Click this button to buy Stellar Repair for Exchange software.



Click this button view the support page of <u>stellarinfo.com</u>.



Click this button to visit Knowledgebase articles of stellarinfo.com.



Click this button to read information about the software.

Preview Tabs

Stellar Repair for Exchange provides options to navigate between Mails, Calendar, Contacts, Tasks, Notes, Search, and Journal views at the bottom of the left pane. It also allows to reset/modify the Navigation Pane Options.



• Click on **Calendar** icon to view the Calendar functions scanned mailbox. It displays the schedules in an organized and efficient manner.

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Calendar function also allows to efficiently display the schedule for a day, work week, week, or month.

Day	Click this button to list all the entries of one particular day from the calendar.
5 Work Week	Click this button to list all the entries of a work week (from Monday to Friday).
Week	Click this button to list all the entries of a week (from Monday to Sunday).
Month	Click this button to list all the entries of a particular month.
Go To ▼ Today Go to Date	Click this button to list all the entries of the current date, or of a particular day (any single day except the current date).

• Click on **Contacts** icon to view the contacts of the scanned mailbox.

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• Click on **Tasks** icon to view the tasks of the scanned mailbox.

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Select Internet Message Scan Scan Into		
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• Click on **Notes** icon to view the notes of the scanned mailbox.

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• Click on **Search** icon to view the specific search results of the scanned mailbox.

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Search *	To Revenue of the second seco	r chront Name chront N Name chront Name chrott Name chrott Name chrott Name chrott Name ch
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Click on Journal

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icon to view the created journal entries of the scanned mailbox.

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• Click on and select Navigation Pane Options. This will open the Navigation Pane Options dialog box.

To modify/ reset the navigation pane options:

Navigation Pane Options	
Display buttons in this order	
 Mail Calendar Contact Tasks Notes Journal Search 	Move Up Move Down Reset
0	K Cancel

- \circ Check/ uncheck the preview tab that you want to add/ remove from the list.
- Click Move Up/ Move Down button to modify the order of the preview tabs. Move Up button will shift the desired tab upwards and Move Down button will shift the desired tab downwards in the list.
- Click **Reset** to go back to the default list of preview tabs.
- Click **OK** to save the changes.

Ordering the Software

Click <u>https://www.stellarinfo.com/edb-exchange-server-recovery.htm</u> to know more about **Stellar Repair** for Exchange.

To purchase the software online, please visit <u>https://www.stellarinfo.com/email-repair/edb-recovery/buy-now.php</u>

Alternatively, click **Buy Online** button in **Buy Now Ribbon** on **Ribbon Bar** to purchase the software online.

Select either of the methods given above to purchase the software.

Once the order is confirmed, a serial number will be sent to you through e-mail, which would be required to activate the software.

Activating the Software

The demo version is just for evaluation purposes and must be eventually activated to use the full functionality of the software. The software can be activated using the Activation Key that you receive via email after purchasing the software.

To activate the software:

- 1. Run the demo version of **Stellar Repair for Exchange** software.
- 2. On the main user interface, click the **Activation** button in **Activation** ribbon icon. The **Activation** dialog is displayed as shown below:

Activation		×
	Enter activation key to activate the product.	
(Q)		Activate
\bigcirc	The activation key will be in your Email.	Cancel
	I don't have an Activation Key.	Get it now

- 3. If you don't have the activation key, click the **Get it now** button in the dialog to go online and purchase the product.
- 4. Once the order is confirmed, an Activation Key will be sent to the email provided.
- 5. Type the **Activation Key** (received through email after purchasing the product) and click **Activate** button (Please ensure that you have an active Internet connection).

Activation			×
8	Enter activation key to activate the product. xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	Activate Cancel Get it now	

- 6. The software will automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be activated successfully.
- 7. The '*Activation completed successfully* ' message is displayed after the process gets completed successfully. Click **OK**.

Updating the Software

Stellar releases periodical software updates for **Stellar Repair for Exchange** software. You can update the software to keep it up-to-date. These updates can add a new functionality, feature, service, or any other information that can improve the software. Update option of the application is capable of checking for latest updates. This will check for both latest minor and major versions available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version of the software cannot be updated.

To update Stellar Repair for Exchange:

- Click Update Wizard icon from Tools Ribbon.
- Stellar Update Wizard window opens. Click Next. The wizard will search for latest updates, and if it finds any new updates, a window will pop up indicating its availability.
- Click Next and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

Live Update may not happen due to following reasons:

- Internet connection failure
- Updates are not available
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

Note: If a major version is available, you need to purchase the software in order to upgrade it.

Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

You can either call us or go online to our support section at http://stellarinfo.com/support/

For price details and to place the order, click <u>https://www.stellarinfo.com/email-repair/edb-recovery/buy-now.php</u>

Chat Live with an Online technician at http://www.stellarinfo.com/

Search in our extensive Knowledgebase at http://www.stellarinfo.com/support/kb/

Submit enquiry at http://www.stellarinfo.com/support/enquiry.php

E-mail to Stellar Support at support@stellarinfo.com

Select EDB File

To Select an EDB File:

- Click Select EDB File from Home Ribbon. Select File dialog box opens.
- Click Browse to select the EDB file that you want to repair.

Sele	ct File				;	×
Se	elect th	e MS Exchange EDB you want to repair				
G	: \EDB	\EDB 2013\archive mailbox.edb		Browse	Find	
		File Path	File Size			
	1	G:\EDB\EDB 2013\test.edb	384.00MB			
	\checkmark	G:\EDB\EDB 2013\Mailbox Database 20	6.37GB			
	\checkmark	G:\EDB\EDB 2013\DB13.edb	1.25GB			
	\checkmark	G:\EDB\EDB 2013\archive mailbox.edb	1.50GB			
					Next	

Stellar Repair for Exchange also allows you to find for EDB files in your computer's hard drive, in case you don't know their location.

To Find an EDB File:

- Click Find in Select File dialog box. Browse for Folder dialog box opens.
- After the search is complete, list of EDB files found in the selected drive / folder is shown in **Select File** dialog box as shown below:

-				
1	File Path	File Size		2
	D:\edb data\2016\despecto.edb	247.93MB		1
	D:\edb data\2016\john.edb	3.37GB		1
	D:\edb data\2016\natasha.edb	247.93MB		1
	D:\edb data\2016\EDB 2016\despecto	247.93MB		1
	D:\edb data\2016\EDB 2016\john.edb	3.37GB		1
	D:\edb data\2016\EDB 2016\Michai.edb	384.00MB		L
	D:\edb data\2016\EDB 2016\natasha.edb	384.00MB		
	D:\edb data\2016\EDB 2016\test_edb.edb	247.93MB		
	D:\edb data\2016\new 2016 file\despeci	247.93MB		Ŀ

• Select file you wish to repair from this list and click Next.

Note: Maximum of 4 files can be scanned at a time using both options - Find and Browse.

Scan EDB File

• After selecting the EDB file that you want to repair, click **Next**. **Select Scan Mode** dialog box opens.



- If you want to quickly scan the corrupt EDB file, select **Quick Scan**, which is a fast mode to scan and repair corrupt EDB file. Or, If you want to scan the corrupt EDB file extensively for better results, select **Extensive Scan**. Click **OK** to start the scanning process.
- Once scanning is complete, you can preview the data of the scanned file.

Left pane displays selected EDB filename under Root node in a tree like structure while the Middle pane displays the list of repaired mails. Click on any mail in the middle pane to see its content, which is displayed in right pane as shown below:

			Stellar Repair for	Exchange		- 6
Honze View Tools Calendar	Attivatio	in Help Buy Now				A 504
Select Save Find Home Save Load None Scan Scan Info						
Mail *	0 1	Fron	To	Subject	Date A	Preview * *
Calinet Contexts Conversation Action 1 Conversation A		Advisibility Advisibility Advisorbative mohammad all Advisorbative Morseof Cultook Advisorbative Advisorbative Advisorbative Advisorbative mency kan Iamara loca Iamara loca I	Poress william/bruce hihalfa peter england bruce hihalfa mohammad al shuhid alam shuhid@ Testing local shuhid@ Testing local shuhid@ Testing local shuhid@ testing and alam shuhid@ testing alam subon@ testing alam shuhid@ testing alam subon@ t	كالمرابق المرابق المرابعمرابع العرابق المرابق العرابق العرابق العرابق العرابق العرابق ا	220/2019 11:25 AM 1/22/2019 21:1 FM 1/22/2019 21:1 FM 1/22/2019 10:36 AM 1/23/2019 10:36 AM 1/23/2019 10:40 AM 1/23/2019 12:03 FM 1/25/2019 12:03 FM 1/05/2019 12:03 FM 1/05/2019 12:03 FM 1/05/2019 12:12 FM 1/05/2019 12:17 FM 1/05/2019 12:5 FM 1/05	From: Advertiser Te: shall disconsistent disconsistent Subject: Message/HTML) Date: 1/23/2019.4.12/20 PM Atlactments: disconsistent Calender.ics Wrigt.get Atlactments: disconsistent Calender.ics Wrigt.get Atlactments: disconsistent Calender.ics Wrigt.get Atlactments: disconsistent Calender.ics Atlactments: disconsistent Calender.ics Atlactics: disconsistent Calender.ics Atlacting atlaction Calender Atlacting atlaction Calender Atlacting people through periods of personal and professional

Stellar Repair for Exchange also allows you to search for particular mails from the scanned file.

To search for particular mails:

• Click on Find Message button on Home Ribbon, or select Search from the Preview Tab.

			Stellar	Repair for Exchange			- 8 ×
Home View Tools Calendar	Activation	Help B	Suy Now				▲ Style *
Select Save Find COB New Coad Scan Scan Scan Scan Scan Scan Scan Scan							
Search *	То			Body			
Offline EDB Offline O	From Co Subject Date	From (Apr/16/2019 - To	Attachment Nam Impotance Item Type Apr/16/2019		✓ ✓ Reset Search	Þ
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Personal Archive - samantha Pite england For an antha mrs. hardy T annantha mrs. hardy T annanta mrs. hardy T annana louis T teresa william							
Any criteria found: 0 Exact match found: 0							

• Enter your criteria for any of the given attributes and then click **Search** to search for mails. However, you can only select one EDB at a time to search for mails. In order to modify the criteria, click **Reset** and enter the details again.

Save & Load Scan Info

With **Stellar Repair for Exchange**, you can save the scan information of the repaired files, in case you need to access it at a later stage.

To save the scan info:

- From Home Ribbon, select Save Scan. Save Scan Information dialog box displays.
- Click Browse to select the destination where you want to save the scan info. Click OK.

Save Scan Informat	ion		×
Select the destinati	on path.		
Destination :	G:\Save scan	Browse]
		ОК	1
	-		

To load the scan info:

- From Home Ribbon, select Load Scan. Load Scan dialog box displays.
- Click Browse to select the location of the .img file from which you want to load the scan info. Click OK.



Export All Mailbox to Exchange Server

To export mails to Live Exchange Server:

- 1. Click Save button in Home Ribbon. A dialog box opens.
- 2. Select Live Exchange checkbox and click Next. A Enter Login Credentials dialog box opens.
- 3. The dialog box requires the following fields:
 - Server Version: Select the Exchange Server version from the drop-down ribbon.
 - Server Name: Enter the name of the Exchange Server.
 - Admin Mailbox: Enter the administrator email id for the Exchange Server.
 - **Password:** Enter the password of the administrator login id of the Exchange Server.

Click OK to continue.

nter login Creder	itials	4
Enter server detail 'Domain Admins' g	s to connect to Exchange Server. "Admin Mailbox" must be the member roup.	er of
Server Version	Exchange Server 2016	
Server Name	sitpl@stellarmail.in	
Admin Mailbox	administor@stellarmail.in	
	mailbox@domain	
Password	•••••	
?	☑ Auto Map	ж

4. If exchange server is not able to find Active Directory Server (ADS), a **Save** dialog box shows that the server is not operational. Click **OK**.

A Global Catalog Server Details dialog box opens. To connect all the mailboxes, enter details of the 'Domain Controller' where your 'Active directory' is installed.

Fill in the required fields:

- ADS Name: Enter the ADS name.
- Admin Mailbox: Enter the administrator email id for the Exchange Server.
- Password: Enter the password of the administrator login id of the Exchange Server.

Click OK

To connect all mai installed.	lboxes, enter details of the 'Domain Controller' where your 'Active Directory' is
ADS Name	stellarmail.in
Admin Mailbox	adminitrator@stellarmail.in
	mailbox@domain
Password	•••••

- 5. **Map Mailboxes** dialog box opens displaying mapped and unmapped mailboxes. The dialog box consists of the following options:
 - Source Mailbox: Source Mailbox provides a list of scanned mailboxes from the repaired EDB file. You can search for a specific mailbox to be mapped to a particular destination mailbox.
 - **Destination Mailbox:** Destination Mailbox provides a list of scanned mailboxes on the Exchange Server. You can search for a specific mailbox that has been auto-mapped to a particular source mailbox.
 - Advance: Click Advance to filter the scanned results before saving.
 - **Create Mailbox:** This option allows you to create a new mailbox to map any user. To know the steps to create a new user, click here.
 - Click "Map Mailbox" in the dialog box to select/ change the destination mailbox.

wiew the mailboxes that are already	mapped. Click 'Map Mailbox' to select or change the des	tination mail	box.		
Source Malbox	Destination Malbox		Map Malboxes	*	Advance
	P	Q	Summer and		
Paul Morphine			Map Malbox		Create Mailbox
test10	test10 [test10@stellamail.in]		Map Malbox		Links.
user10	user10 [user10 @stellamai.in]		Map Malbox		пер
test	test (test@stellamail.in)		Map Malbox		
user103	user103 [user103@stellamail.in]		Map Malbox		
user104	user104 [user104@stellamail.in]		Map Malbox		
user114	user114 [user114@stellamail.in]		Map Malbox		
user125	user125 [user125@stellamail.in]		Map Malbox		
user130	user130 [user130@stellamail.in]		Map Malbox		
user133	user133 [user133@stellamail.in]		Map Malbox	н.	
user135	user135 [user135@stellamail.in]		Map Malbox		
user143	user143 [user143@stellamail.in]		Map Malbox		
user145	user145 [user145@stellamail.in]		Map Malbox		
user147	user147 [user147@stellamail.in]		Map Malbox		
user149	user149 (user149@stellamail.in)		Map Malbox		
user15	user15 (user15@stellamail.in)		Map Malbox		
user150	user150 [user150@stellamail.in]		Map Malbox		
user20	user20 [user20@stellarmail.in]		Map Malbox		
user23	user23 [user23@stellamal.in]		Map Malbox		
user39	user39 [user39@stellamail.in]		Map Mailbox	1	
user42	user42 [user42@stellarmail.in]		Map Malbox		
user47	user47 [user47@stellarmail.in]		Map Maibox		
user49	user49 [user49@stellamal.in]		Map Mailbox		
user51	user51 [user51@stellamai.in]		Map Malbox	*	

Check/ Uncheck the desired user mailbox and click Export button to start exporting the data.

Note:

- Check the Auto Map checkbox if you want mapping to be done automatically. To map the mailboxes manually, uncheck the Auto Map checkbox. Auto Map automatically maps the source mailbox to destination mailbox, if found on the destination server with the same name.
- Click on Map Mailbox to select/ change the destination mailbox in Map Mailbox dialog box.
- The server version selected while logging to Live Exchange Server should be similar to that of the system on domain.
- Mailboxes in blue are mapped mailbox and mailboxes in red are unmapped.
- 6. The mapped and unmapped source EDB mailboxes are listed.

Note: Full-Mailbox permissions are mandatory for the user to whom the data is being exported.

How to Create Mailbox?

- 1. Click Create Mailbox to create a new mailbox for mapping.
- 2. Click Create New. Enter the User Name to be created. Click OK.

Create Mailbox	×
To import a mailbox of selected EDB, you can create a new mailbox or use existing user to enable a mailbox.	
Create New Enable Existing	
Full Name User Details X	
User Name:	9
Cancel OK	
	ОК

3. Select the desired users to be created. Click OK.

Create Mailbox						×
To import a mailbox of sele Create New Enab	cted EDB, you can creat	e a new mailbox or use	existing user to enable	a maibox.		
Full Name	Alias Name	Mailbox Email ID	Password	Mailbox Database		
<u>م</u>	<u>م ر</u>	م ب	<u>م</u>	H.A. D. I. 0007510701	Q	
✓ amanda	amanda	@stellarmail.in	2020@Server	Maibox Database 203/542/64		
(?)					07	-
<u> </u>					OK	

Note: In order to export data, the user should have the full data access rights.

4. The user's mailbox will be created successfully. Click **OK**.

Stel	lar Repair for Exchange		×
	Mailbox Name	Status	Result
	ρ	P	Q
	amanda	Created	Maibox created successfully.
Ľ	1		Þ
			OK
			04

Note:

• The fields that can be edited are: Full Name, Alias Name, Password, and Mailbox Database.

Creat	e Mailbox					×
To	import a mailbox of selec Create New Enable	ted EDB, you can creat	te a new mailbox or use	existing user to enable	a mailbox.	
	Full Name	Alias Name	Mailbox Email ID	Password	Mailbox Database	
	Q	Q	Q	Q		P
	✓ aisle	aisle	@stellarmail.in	2020@Server	Malbox Database 2037542764 Malbox Database 2037542764 D813 archive malbox predefined lett NEWTEST Test_2	
?)					ОК

- The fields that cannot be edited are: Mailbox Domain.
- 4. In order to enable the user's mailbox, click Enable Existing. Disabled users will be listed.

Full Name	User Details		×
	User Name	User Email	P
		<u>م</u>	
	as	as@stellarmal.in	
	User4	User4@stellamail.in	
	ne re	re@stellarmail.in	
	TestUser	TestUser@stellamail.in	
	TestUser 2	TestUser2@stellamail.in	
	TestUser4	TestUser4@stellarmail.in	
		Cancel OK	

5. Check the users you want to enable again. Click **OK**.

Create Mailbox			×
To import a mailbox of sele Create New Enab	ected EDB, you can create a new	v mailbox or use existing user to enable a mailbox.	
Full Name	User Name User Name as User 4 re Test User Test User 2 Test User 4 Test User 4	User Email as@stelarmal.in User4@stelarmal.in TestUser@stelarmal.in TestUser2@stelarmal.in TestUser4@stelarmal.in Cancel OK	Q
0			OK

6. Confirm the checked users and click **OK.** The selected users' mailbox will be enabled successfully. Click **OK.**

r Repair for Exchange			
Mailbox Name	Status	Result	
	Q	P	م م
main	Created	Mailbox enabled successfully.	
			Þ
			Þ
			рк

Note:

- Enable Existing is to be used when a specific user has been disabled before.
- In case of enabling an Existing mailbox only the Mailbox Database field can be changed (you can change the destination Mailbox Database) of the mailbox.

Export Single Mailbox to Exchange Server

To save converted mails to a particular mailbox on Exchange Server:

• Right Click on the tree item which you want to export and select **Export to Exchange Server**.

	Stellar P	epair for Exchange	- 0	
Home View Tools Calendar	Activation Help Buy N	ow	*	St
ett Save Find Message Scan Info				
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· · · · · · · · · · · · · · · · · · ·	Paul Morphine Paul Morphine	Onis Jordan Josse Ryder	kunstmatige barrière gemaakt,	>

• In Enter Login Credentials dialog box, enter the Mailbox Name and Server Name. Click OK.

Note:

- o By default, the MS Exchange Server 2010 and higher checkbox is unchecked.
- If you are using Exchange Server 2010 and higher, keep the MS Exchange Server 2010 and higher checkbox checked.

Enter Login Credentials			×
Connect to Exchange Server			
MS Exchange Server 2	010 and higher		
Mailbox Name:	administrator@exch10.local		
Server Name:	exch10.local		
User Password:			
		ОК	

Note: In order to export data by right clicking on the mailbox, the local system should be in the domain of the Exchange server on which you are exporting the data.

Export Mailbox to Office 365

To export mails to Office 365:

1. Click Save icon in Home Ribbon. Save dialog box opens.



- 2. Select Office 365 checkbox and click Next. A Enter Login Credentials dialog box opens.
- 3. Enter Admin ID (user having administrative rights) and Password in Enter Login Credentials dialog box. Click OK to continue.

Enter Login Crede	ntials	×
Enter login detai	s to connect to Office365	
Admin ID:		
Password:		
0	OK	

4. The mapped and unmapped source EDB mailboxes are listed.

view the mailboxes that are already mapped. Click	'Map Mailbox' to select or change the destination m	albox.		
Source Mailbox	Destination Mailbox	Map Mailboxes		Advance
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HealthMailbox3667c1d640574bb8a1805d83b		Map Maibox	- 10	
HealthMailboxe49efbc6c1ac40c0a7d49ebc4		Map Mailbox		
In-Place Archive - HealthMailbox-Stplmail-001		Map Mailbox		
In-Place Archive - HealthMailbox-Stplmail-005		Map Mailbox		
In-Place Archive - HealthMailbox-Stplmail-009		Map Mailbox		
In-Place Archive - HealthMailbox-Stplmail-pre		Map Mailbox		
In-Place Archive - HealthMailboxa8d7204436		Map Mailbox		
Jesse Ryder		Map Mailbox		
testing	testing [testing@SOFTWAREVISIBILITY.COM]	Map Maibox		
predefined1		Map Maibox		
room1		Map Mailbox		
Sam Taylor		Map Mailbox		
user101		Map Mailbox		
user102		Map Mailbox		
user116		Map Mailbox		
user121		Map Mailbox	*	
(F	Export

5. In order to manually map the mailbox or change the mapped mailbox, click on **Map Mailbox**. The screen displays all the Office 365 ids that can be mapped. Click **OK**.

Malbox Name	-	Malbox Email ID	0
	P		Q
bob		bob@SOFTWAREVISIBILITY.COM	
hany		hany@SOFTWAREVISIBILITY.COM	
buzón		buzon@SOFTWAREVISIBILITY.COM	
chris jordan	0	chris jordan@SOFTWAREVISIBILITY.COM	
chris mehan	4	chris mehan @SOFTWAREVISIBILITY.COM	
data 13	4	data13@SOFTWAREVISIBILITY.COM	
testing		testing@SOFTWAREVISIBILITY.COM	

Click Advance to filter the scanned results before exporting.

Note:

- You need to have a Microsoft Office 365 user account for exporting data to office 365.
- To save mailbox data in office 365 you need to install office 2016 or office 2013 or office 2010 with service pack2.
- For Domain systems, you cannot export offline data to office 365.
- After mapping, the list displays the E-Mail IDs, of the same domain that was used while logging.

Save Mailbox to PST, MSG, EML, HTML, RTF, PDF

Stellar Repair for Exchange allows you to save the repaired files in various formats like PST, MSG, EML, RTF, PDF, and HTML.

To save the repaired files:

- Click Save from Home Ribbon.
- Select the required format and click Next.
- Browse the destination in the Select Destination dialog box where you want to save the file. Click OK.



Click Apply Filter to filter the scanned results before saving.

Using Stellar Repair for Exchange, you can save individual mailboxes in either of the given formats.

To save mailboxes or mailbox item individually from the tree in the left pane, simply right-click on it and:

- Select Save as PST to save the mailbox in PST format.
- Select Save as MSG to save the mailbox in MSG format.
- Select Save as EML to save the mailbox in EML format.
- Select **Save as HTML** to save the mailbox in HTML format. (Attachments cannot be saved, however, their names are visible)
- Select **Save as RTF** to save the mailbox in RTF format. (Attachments cannot be saved, however, their names are visible)

- Select **Save as PDF** to save the mailbox in PDF format. (CC of the mails is not shown and attachments cannot be saved, however, their names are visible)
- Select **Export to Exchange Server** to export the mailbox to exchange server.
- Select **Export to Office 365** to export the mailbox to Office 365.

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Note: You can also right click on a particular mail to save it individually in MSG, EML, HTML, RTF, and PDF format from the middle pane.

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Save Search Results

Search results can be saved in PST, MSG, EML, HTML, RTF, and PDF formats after the successful search using the Search Criteria option.

Stellar Repair for Exchange allows you to perform the search operation for the scanned mailbox. The search operation displays the results as per the criteria specified. The search results are displayed depending on Any Criteria or Exact Criteria. You can switch between the view tabs depending on the requirements.

There are 2 different ways to search for the specific results of the scanned mailbox:

- Click on Find Message button in the Home ribbon.
- Click on **Search** icon in the preview tabs.

The fields that refine the search results are:

- To: This filter displays all the mails that have been sent to the e-mail id entered.
- From : This filter displays all the mails that have been received from the e-mail id entered.
- Cc : This filter displays all the mails that have been marked as cc to the e-mail id entered.
- **Subject :** This filter displays all the mails with the entered subject heading.
- **Body**: This filter displays all the mails with the entered mail body text.
- Attachment Name : This filter displays all the mails that have been sent/ received with the specific attachment name entered.
- **Importance**: This filter displays all the mails that have pre-defined priority level. Select the priority level from the drop-down.
- **Item Type :** This filter displays all the mails that have been read or unread. Select the type of the mail from the drop-down.
- **Date :** This filter allows user to specify a starting and ending date for which the user wants to include/ exclude the mails for saving/ exporting.

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After entering the desired criteria, click Search. To reset the criteria, click Reset.

Note: Data of the currently selected view tab is saved.

To save search results:

- Click Save from Home Ribbon.
- Select the required format from Save Search Results dialog box and click Next.
- Browse the destination in the Select Destination dialog box where you want to save the file. Click OK.





- After search is complete, you can right click on messages to save them individually.
- Close Microsoft Outlook, if open, to save the mailboxes.

Click Apply Filter to filter the search results before saving.

Import PST file in MS Outlook

To import PST file in Microsoft Outlook 2019:

- Open Microsoft Outlook. From File Ribbon, select Open & Export.
- Select **Import / Export** option from the right pane.
- From Import and Export Wizard window, select Import from another program or file, click Next.
- In Import a File dialog box, select Outlook Data File (.pst), click Next.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Outlook Data File** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

To import PST file in Microsoft Outlook 2016 / 2013:

- Open Microsoft Outlook. From File Ribbon, select Open & Export.
- Select **Import / Export** option from the right pane.
- From Import and Export Wizard window, select Import from another program or file, click Next.
- In Import a File dialog box, select Outlook Data File (.pst), click Next.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Outlook Data File** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

To import PST file in Microsoft Outlook 2010:

- Open Microsoft Outlook. From File Ribbon, select Open -> Import.
- From Import and Export Wizard window, select Import from another program or file, click Next.
- In Import a File dialog box, select Outlook Data File (.pst), click Next.

- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Outlook Data File** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

To import PST file in Microsoft Outlook 2007 / 2003:

- Open Microsoft Outlook. From File ribbon, select Import and Export.
- From Import and Export Wizard window, select Import from another program or file, click Next.
- In Import a File dialog box, select Personal Folder File (PST), click Next.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Personal Folders** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

View Log Report

With **Stellar Repair for Exchange**, you can view the Log Report to analyze the repairing process at a later stage.

To view the log report:

• From View ribbon, select Log Report.

FAQs

1. What is the difference between an .EDB file and a .STM file?

The .EDB file is the main repository for the mailbox data. The .STM or streaming media file is used in conjunction with the .EDB file to comprise the Exchange database. Both files together make up the database, and as such, they should always be treated as a single entity. Typically, if you perform an action on the .EDB file, the .stm file is automatically included. The purpose of the .STM file is to store streamed native Internet content.

When you install a new Exchange server in an organization, two data stores are created automatically: a default mailbox store and default public folder store. Two database files are associated with the default mailbox store:

Priv1.EDB: A rich-text database file containing message headers, message text, and standard attachments.

Priv1.STM: A streaming internet content file containing audio, video and other media that are formatted as streams of Multipurpose Internet Mail Extensions (MIME) data.

The .stm file houses Internet content message streams as defined in Request for Comments (RFC 822), and the .edb file contains messages that are in MAPI format (Rich Text Format).

When an Internet mail message comes into the Exchange information store, the body of the message is saved in the .stm file, and the header information (From, To, Cc, Time Sent, and so on) is converted to Rich Text Format (RTF), and then stored in the .edb file.

2. I am not able to find my EDB file, how do I locate it?

Use **Find EDB** option to search and locate the EDB files.

3. I want to repair my Calendars and Contacts, how do I repair them using Stellar Repair for Exchange?

First you need to repair mailboxes from the EDB file using the software, refer to How To... section of this guide. Then, you can save the Calendars and Contacts folder in the PST format for outlook, refer to the Save Mailbox to PST, MSG, EML, HTML, RTF, PDF section to know the steps.

4. What is difference between Quick Scan and Extensive Scan?

Quick Scan mode is a fast mode to scan and repair corrupt EDB file. If you are not satisfied with the Quick Scan mode, then you can try Extensive Scan mode. Extensive Scan mode of scanning

an EDB file is slow but more effective process. This mode is more powerful than Quick Scan mode. It is able to repair even highly corrupted EDB files.

5. Can I export the repaired mailbox to Live Exchange or Local Exchange Server?

Yes, you can export the repaired mailbox to an Exchange Mailbox. Refer to Save Scanned Files section for complete steps.

6. How many files can be scanned at one time ?

Stellar Repair for Exchange scans maximum of four files at a time.

7. What is mapping of mailboxes ?

Mapping is a feature that automatically loads/subscribe source mailbox to destination mailbox having full-mailbox permissions.

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Stellar Data Recovery is a global leader in providing data recovery, data migration and data erasure solutions for the past two decades. **Stellar Data Recovery** is a customer centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost effective solutions available for large corporates, SMEs & Home Users. **Stellar Data Recovery** is headquartered in New Delhi, India and has a strong presence across USA, Europe & Asia.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. <u>More Info >></u>

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. <u>More Info >></u>

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. More Info >>

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. <u>More Info >></u>

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. <u>More Info >></u>

Data Erasure

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