



Stellar Repair for Exchange 9.1 User Guide

[Legal Notices](#) | [About Stellar](#) | [Contact Us](#)

Copyright © Stellar Information Technology Private Limited. All rights reserved.

Overview

Stellar Repair for Exchange offers a complete solution to repair corrupt MS Exchange database files.

The software repair corrupt EDB files and restores all its content such as e-mails, attachments, contacts, calendars, notes, tasks and journals. **Stellar Repair for Exchange** scans and extracts data from a corrupt EDB file, repair it and then saves it in PST, Live Exchange, Office 365, MSG, EML, RTF, PDF, and HTML format.

After repairing the mailbox file, the software shows its original content. All folders from the original EDB file are shown along with their content in a three-pane structure.

Key features of Stellar Repair for Exchange:

- Provides preview for attachments.
- Export data to Live Exchange Server.
- Filter the scanned results before saving.
- Search particular mails from the repaired file.
- Added support for conversion of archive mailboxes.
- Repair multiple EDB files.
- Save repaired data in HTML, RTF, PDF formats.
- User-friendly and secure software.
- Saves repaired Exchange database (EDB) file as a PST, MSG and EML file.
- Supports repairing of PUB.EDB files.
- Selective repairing of user mailboxes.
- Supports save option for multiple mailboxes to Office 365 and Online Exchange Server.
- Supports MS Office 2019, 2016, 2013, 2010, 2007, 2003.
- Supports MS Exchange Server 2016 / 2013 / 2010 / 2007 / 2003 / 2000 / 5.5.
- Provides preview of mailboxes and mailbox items such as - Mails, Calendar, Contacts, Tasks, Notes, Search, and Journal.

- Compatible with Windows 10 / Windows 8.1 / 8 / Windows 7 / Windows Vista / Windows Server 12 / Windows Server 8.

System Requirements

Before installing the software, check that your system meets the minimum system requirements:

Minimum System Requirements:

- **Processor:** Pentium Class
- **Operating System:** Windows 10/8.1/8/7/Vista, Windows Server 2016/2012/2008
- **Memory:** Minimum 1 GB
- **Hard Disk:** 200 MB of Free Space
- **MS Outlook:** 2016, 2013, 2010, 2007, 2003

Other Prerequisites:

To create the new or existing mailboxes on exchange you have to run the application either on Exchange Server or for local system your machine should be on domain of Exchange Server with Administrative user rights.

Create Mailbox Requirements:

Exchange Server	Prerequisites
Exchange Server 2000	Microsoft Outlook 2000 or later Exchange Server 2000 Management Tools Windows 2000 Administrative Tools
Exchange Server 2003	Microsoft Outlook 2003 or later Exchange Server 2003 Management Tools Internet Information Server (IIS) Windows Server® 2003 SP1 Administrative Tools Pack

Exchange Server 2007	<p>Any of the following Microsoft Outlook versions:</p> <ul style="list-style-type: none"> • Microsoft Outlook 2003 • Microsoft Outlook 2007 • Microsoft Outlook 2010 <p>Exchange Server 2007 Management Tools IIS Microsoft® .NET Framework 2.0 Microsoft® Management Console (MMC 3.0) Windows PowerShell 1.0</p>
Exchange Server 2010	<p>Any of the following Microsoft Outlook versions:</p> <ul style="list-style-type: none"> • Microsoft Outlook 2003 • Microsoft Outlook 2007 • Microsoft Outlook 2010 <p>Exchange 2010 Management Tool IIS 6 Management Console .NET Framework 3.5 SP1 Windows Management Framework Core (KB968930) including PowerShell 2.0 and WinRM 2.0</p>
Exchange Server 2013	<p>Any of the following Microsoft Outlook versions:</p> <ul style="list-style-type: none"> • Microsoft Outlook 2013 • Outlook 2007 Service Pack 3 with the Outlook 2007 November 2012 update (12.0.6665.5000) • Outlook 2010 Service Pack 1 with the Outlook 2010 November 2012 update (14.0.6126.5000) <p>Exchange Management Tools 2013 Microsoft .NET Framework 3.5 SP1 or later Windows Management Framework 3.0 or later IIS 6 Management Console or later</p>

Exchange Server 2016	Any of the following Microsoft Outlook versions: <ul style="list-style-type: none">• Outlook 2010• Outlook 2013• Outlook 2016• Outlook 2019 Microsoft .NET Framework 4.5.2 or later Windows Management Framework 4.0 or later IIS 6 Management Console or later
Exchange Server 2019	Any of the following Microsoft Outlook versions: <ul style="list-style-type: none">• Outlook 2013• Outlook 2016• Outlook 2019 Microsoft .NET Framework 4.7.2 or later Windows Management Framework 5.1 or later IIS 10 Management Console or later.

Installation Procedure

To install the software, follow these steps:

- Double-click **StellarRepairforExchange.exe** executable file to start installation. **Setup - Stellar Repair for Exchange** dialog box is displayed.
- Click **Next. License Agreement** dialog box is displayed.
- Choose **I accept the agreement** option. **Next** button will be enabled. Click **Next. Select Destination Location** dialog box is displayed.
- Click **Browse** to select the destination path where the setup files will be stored. Click **Next. Select Start Ribbon Folder** dialog box is displayed.
- Click **Browse** to provide path for program's shortcuts. Click **Next. Select Additional Tasks** dialog box is displayed.
- Choose the check boxes as per your choice. Click **Next. Ready to Install** dialog box is displayed.
- Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The Installing window shows the installation process.
- After completing the process, **Completing the Stellar Repair for Exchange Setup Wizard** window is displayed. Click **Finish**.

Note: Clear **Launch Stellar Repair for Exchange** check box before clicking **Finish** to prevent the software from launching.

Launching the Software

To launch Stellar Repair for Exchange in Windows 10:

- Click **Stellar Repair for Exchange** tile on the home screen. Or,
- Double click **Stellar Repair for Exchange** icon on the desktop.

To launch Stellar Repair for Exchange in Windows 8.1 / 8:

- Click **Stellar Repair for Exchange** tile on the home screen. Or,
- Double click **Stellar Repair for Exchange** icon on the desktop.

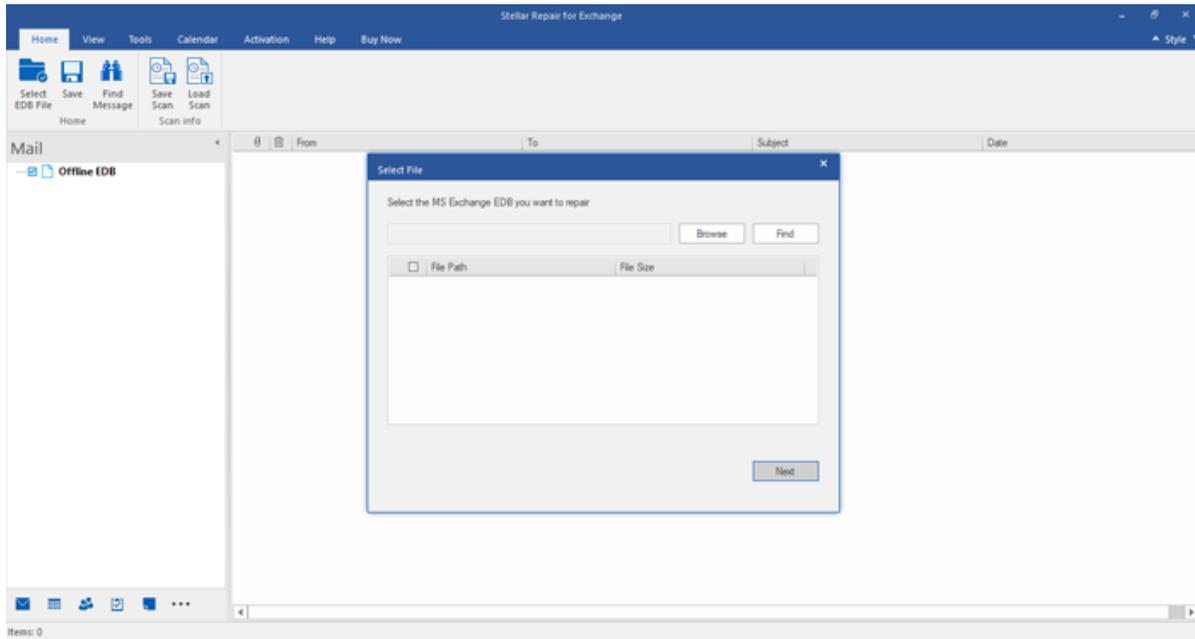
To launch Stellar Repair for Exchange in Windows 7 / Vista:

- Click Start -> Programs -> **Stellar Repair for Exchange** -> **Stellar Repair for Exchange**. Or,
- Double click **Stellar Repair for Exchange** icon on the desktop. Or,
- Click **Stellar Repair for Exchange** icon in Quick Launch.

User Interface

Stellar Repair for Exchange software has a very easy to use Graphical User Interface. The user interface contains features required for repairing the corrupt EDB file.

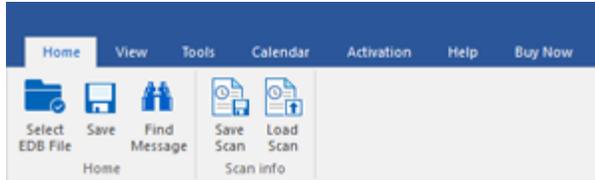
After launching the software, you will see the main user interface as shown below:



The user interface contains Ribbons, Buttons and Preview Tabs options that let you access various features of the software with ease.

Ribbons

Home Ribbon



Select EDB File

Use this option to select the EDB file which you want to repair.

Save

Use this option to save the repaired file.

Find Message

Use this option to search for particular mails from the repaired file.

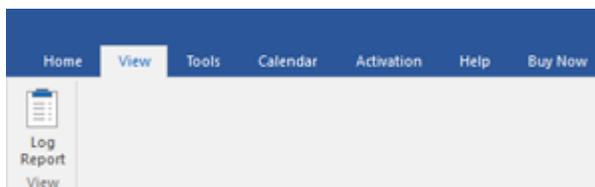
Save Scan

Use this option to save the scan information of the repaired files.

Load Scan

Use this option to load the scan information.

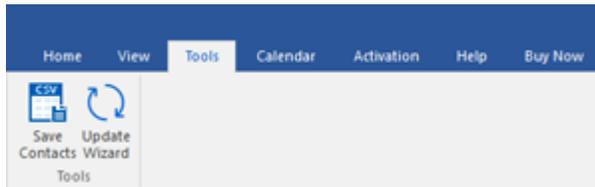
View Ribbon



Log Report

Software records all the events and activities performed by you in a detailed log file. Use this option to view the log report.

Tools Ribbon



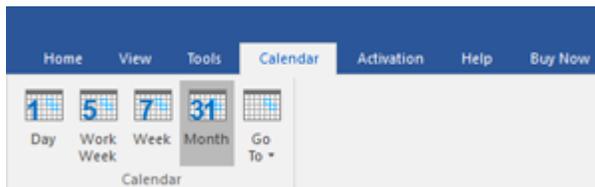
Save Contacts

Use this option to save the repaired contacts from the mailbox in .CSV format.

Update Wizard

Use this option to check for both, latest minor and major versions available online.

Calendar Ribbon



Day

Use this option to list all calendar entries of a particular day from the list of the scanned mailbox.

Work Week

Use this option to list all calendar entries of a work week (from Monday to Friday).

Week

Use this option to list all calendar entries of a week (from Monday to Sunday).

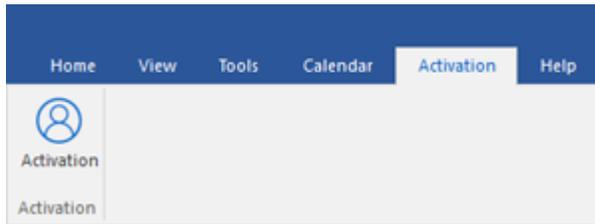
Month

Use this option to list all calendar entries for a particular month.

Go To

Use this option to list all calendar entries of the current date or any particular date.

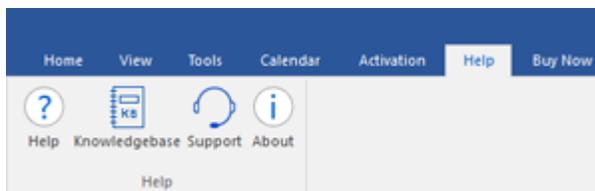
Activation Ribbon



Activation

Use this option to activate the software after purchasing.

Help Ribbon



Help

Software is accompanied by a descriptive help document. Use this option to view the help manual for the software.

Knowledgebase

Frequently asked questions and other common queries are available as knowledgebase for your reference and to help you use the software to get the best outcome. Use this option to visit [Knowledgebase](#) articles of stellarinfo.com

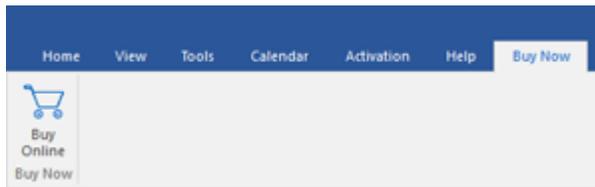
Support

In case you don't find any related content in the help document or on the knowledgebase page that resolves your query, use this option to view the [support page](#) of stellarinfo.com and contact the Stellar customer support.

About

Use this option to read information about the software.

Buy Now Ribbon



Buy Online

Use this option to [buy](#) **Stellar Repair for Exchange** software.

Style Ribbon



Use the upward arrow button to hide/ unhide the ribbon.

Stellar Repair for Exchange, offers the following themes: **Office 2016 Colorful Theme**, **Office 2016 White Theme**. Use this option to switch between various themes for the software, as per your choice.

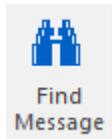
Buttons



Click this button to select the EDB file which you want to repair.



Click this button to save the repaired file.



Click this button to search the mails through a specific criteria.



Click this button to save the scan information of the repaired files.



Click this button to load the scan information.



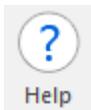
Click this button to check for both, latest minor and major versions available online.



Click this button to view the log report.



Click this button to activate the software after purchasing.



Click this button to view the help manual for the software.



Click this button to buy **Stellar Repair for Exchange** software.



Click this button view the support page of stellarinfo.com.



Click this button to visit Knowledgebase articles of stellarinfo.com.



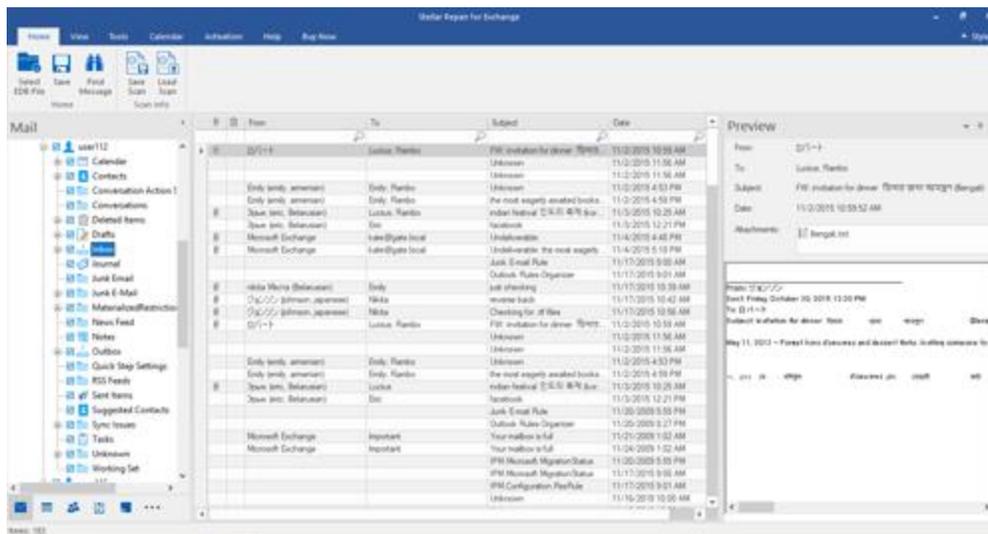
Click this button to read information about the software.

Preview Tabs

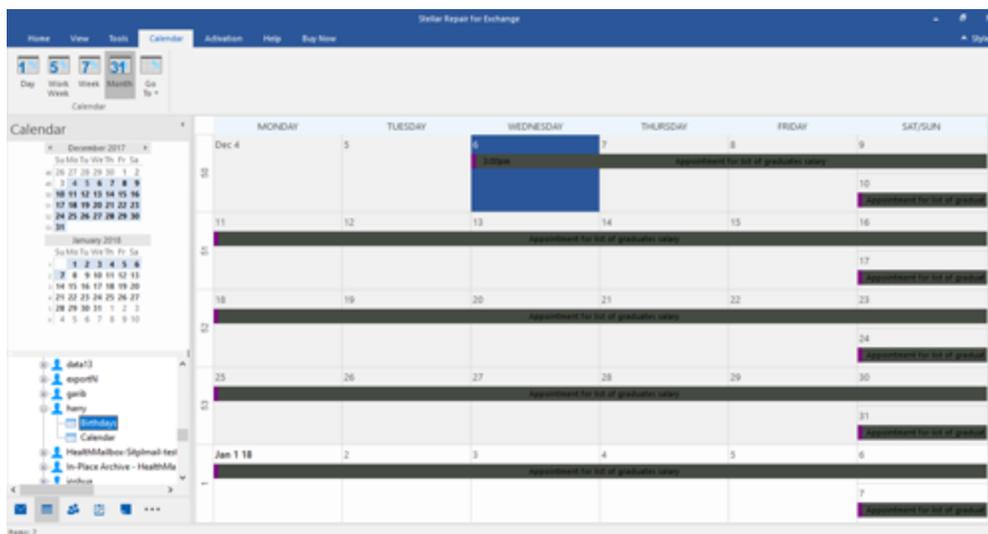
Stellar Repair for Exchange provides options to navigate between **Mails**, **Calendar**, **Contacts**, **Tasks**, **Notes**, **Search**, and **Journal** views at the bottom of the left pane. It also allows to reset/ modify the Navigation Pane Options.



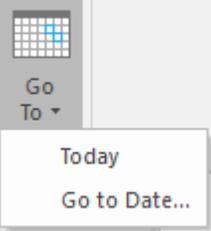
- Click on **Mail**  icon to view the mails of the scanned mailbox.



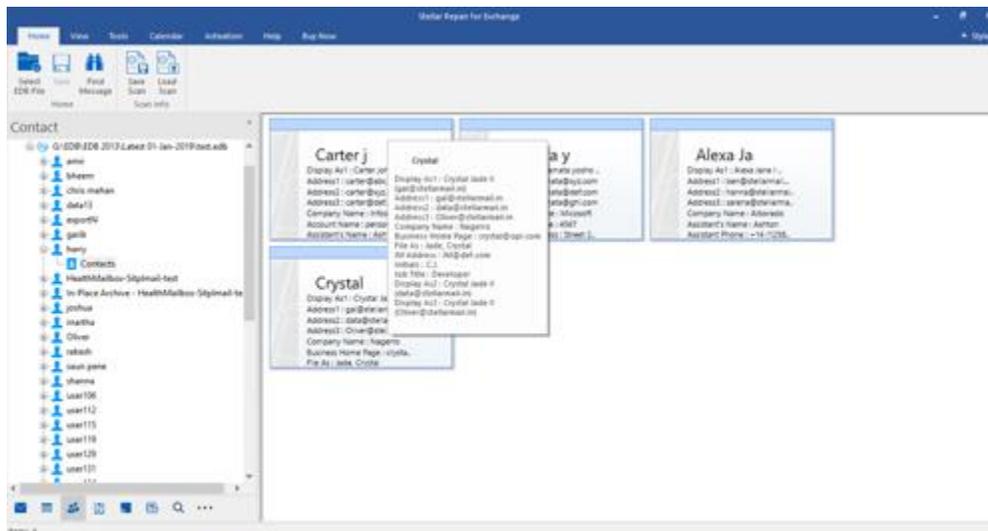
- Click on **Calendar**  icon to view the Calendar functions scanned mailbox. It displays the schedules in an organized and efficient manner.



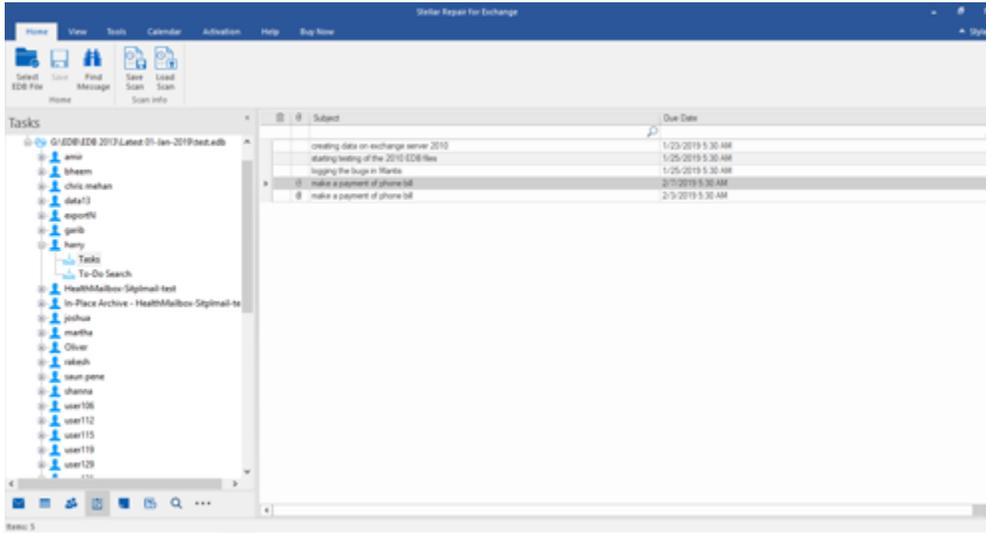
Calendar function also allows to efficiently display the schedule for a day, work week, week, or month.

 <p>Day</p>	<p>Click this button to list all the entries of one particular day from the calendar.</p>
 <p>Work Week</p>	<p>Click this button to list all the entries of a work week (from Monday to Friday).</p>
 <p>Week</p>	<p>Click this button to list all the entries of a week (from Monday to Sunday).</p>
 <p>Month</p>	<p>Click this button to list all the entries of a particular month.</p>
	<p>Click this button to list all the entries of the current date, or of a particular day (any single day except the current date).</p>

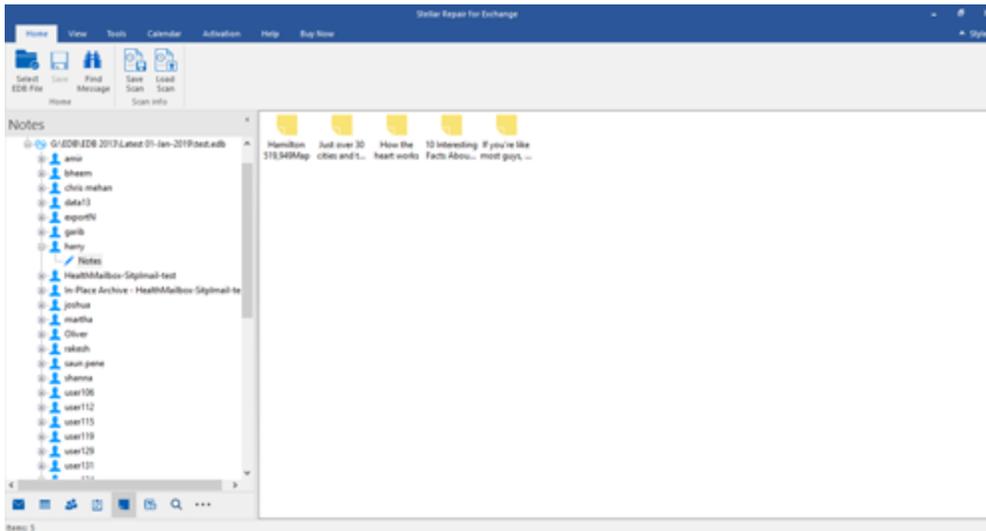
- Click on **Contacts**  icon to view the contacts of the scanned mailbox.



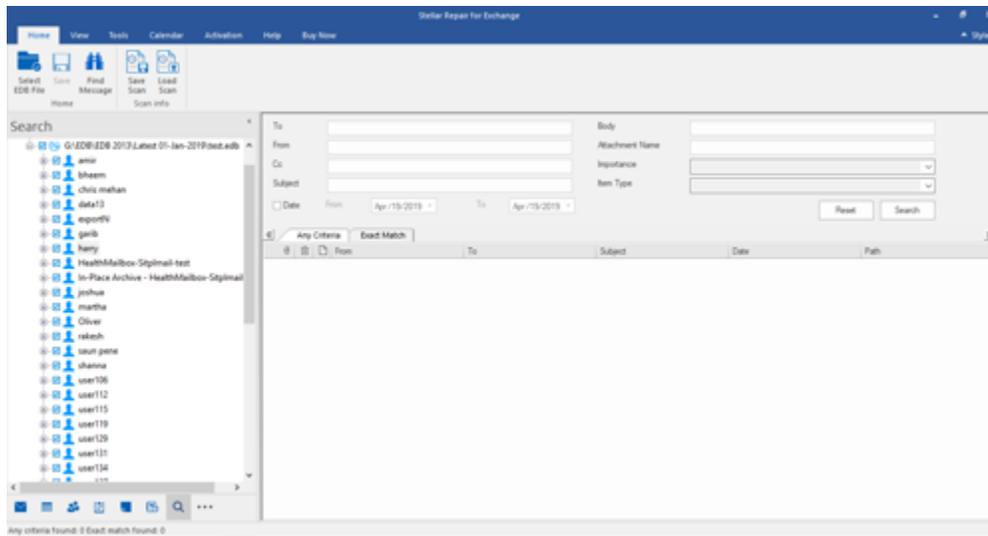
- Click on **Tasks**  icon to view the tasks of the scanned mailbox.



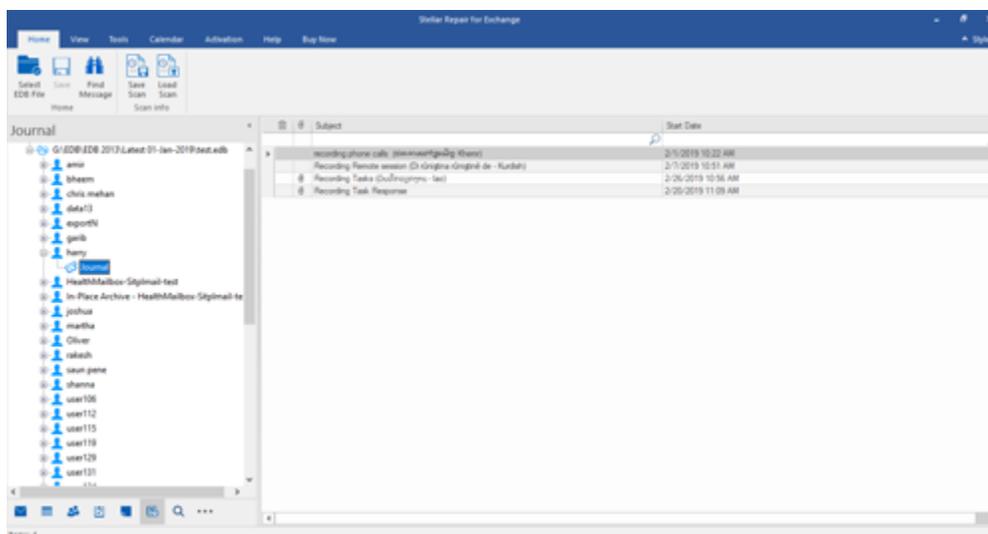
- Click on **Notes**  icon to view the notes of the scanned mailbox.



- Click on **Search**  icon to view the specific search results of the scanned mailbox.

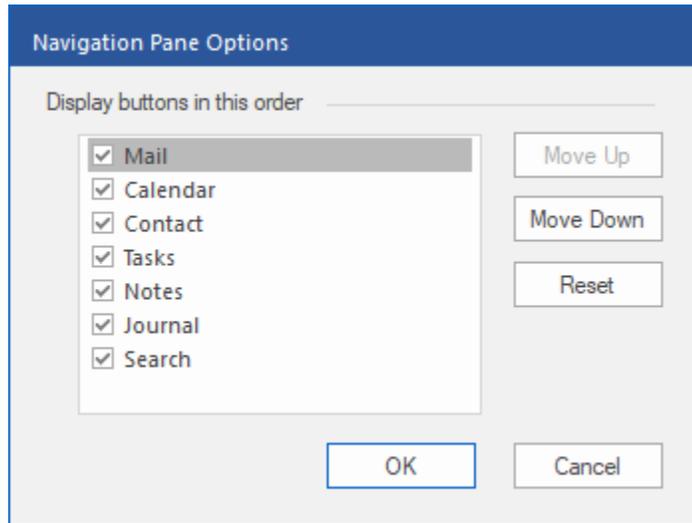


- Click on **Journal**  icon to view the created journal entries of the scanned mailbox.



- Click on  and select **Navigation Pane Options**. This will open the **Navigation Pane Options** dialog box.

To modify/ reset the navigation pane options:



- Check/ uncheck the preview tab that you want to add/ remove from the list.
- Click **Move Up/ Move Down** button to modify the order of the preview tabs. **Move Up** button will shift the desired tab upwards and **Move Down** button will shift the desired tab downwards in the list.
- Click **Reset** to go back to the default list of preview tabs.
- Click **OK** to save the changes.

Ordering the Software

Click <https://www.stellarinfo.com/edb-exchange-server-recovery.htm> to know more about **Stellar Repair for Exchange**.

To purchase the software online, please visit <https://www.stellarinfo.com/email-repair/edb-recovery/buy-now.php>

Alternatively, click **Buy Online** button in **Buy Now Ribbon** on **Ribbon Bar** to purchase the software online.

Select either of the methods given above to purchase the software.

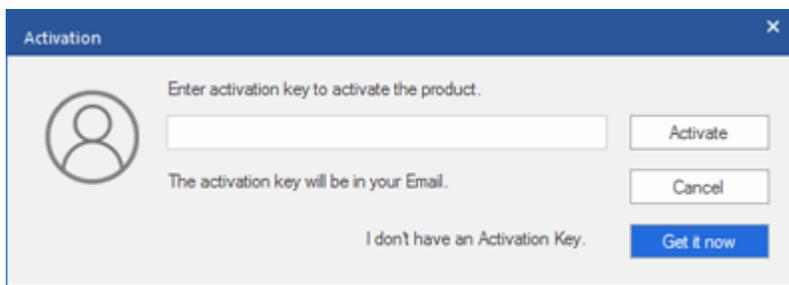
Once the order is confirmed, a serial number will be sent to you through e-mail, which would be required to activate the software.

Activating the Software

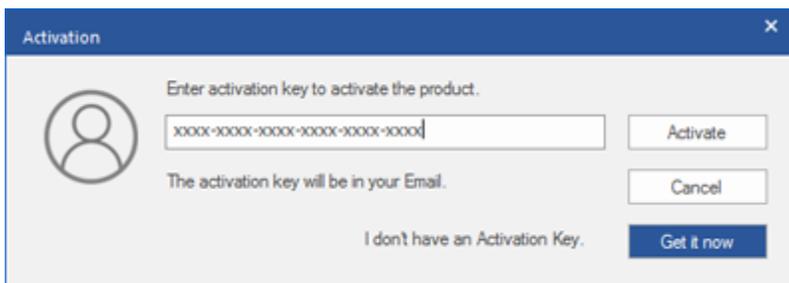
The demo version is just for evaluation purposes and must be eventually activated to use the full functionality of the software. The software can be activated using the Activation Key that you receive via email after purchasing the software.

To activate the software:

1. Run the demo version of **Stellar Repair for Exchange** software.
2. On the main user interface, click the **Activation** button in **Activation** ribbon icon. The **Activation** dialog is displayed as shown below:



3. If you don't have the activation key, click the **Get it now** button in the dialog to go online and purchase the product.
4. Once the order is confirmed, an Activation Key will be sent to the email provided.
5. Type the **Activation Key** (received through email after purchasing the product) and click **Activate** button (Please ensure that you have an active Internet connection).



6. The software will automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be activated successfully.
7. The '**Activation completed successfully**' message is displayed after the process gets completed successfully. Click **OK**.

Updating the Software

Stellar releases periodical software updates for **Stellar Repair for Exchange** software. You can update the software to keep it up-to-date. These updates can add a new functionality, feature, service, or any other information that can improve the software. Update option of the application is capable of checking for latest updates. This will check for both latest minor and major versions available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version of the software cannot be updated.

To update Stellar Repair for Exchange:

- Click Update Wizard icon from **Tools Ribbon**.
- Stellar Update Wizard window opens. Click Next. The wizard will search for latest updates, and if it finds any new updates, a window will pop up indicating its availability.
- Click Next and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

Live Update may not happen due to following reasons:

- Internet connection failure
- Updates are not available
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

Note: *If a major version is available, you need to purchase the software in order to upgrade it.*

Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar products.

You can either call us or go online to our support section at <http://stellarinfo.com/support/>

For price details and to place the order, click <https://www.stellarinfo.com/email-repair/edb-recovery/buy-now.php>

Chat Live with an Online technician at <http://www.stellarinfo.com/>

Search in our extensive Knowledgebase at <http://www.stellarinfo.com/support/kb/>

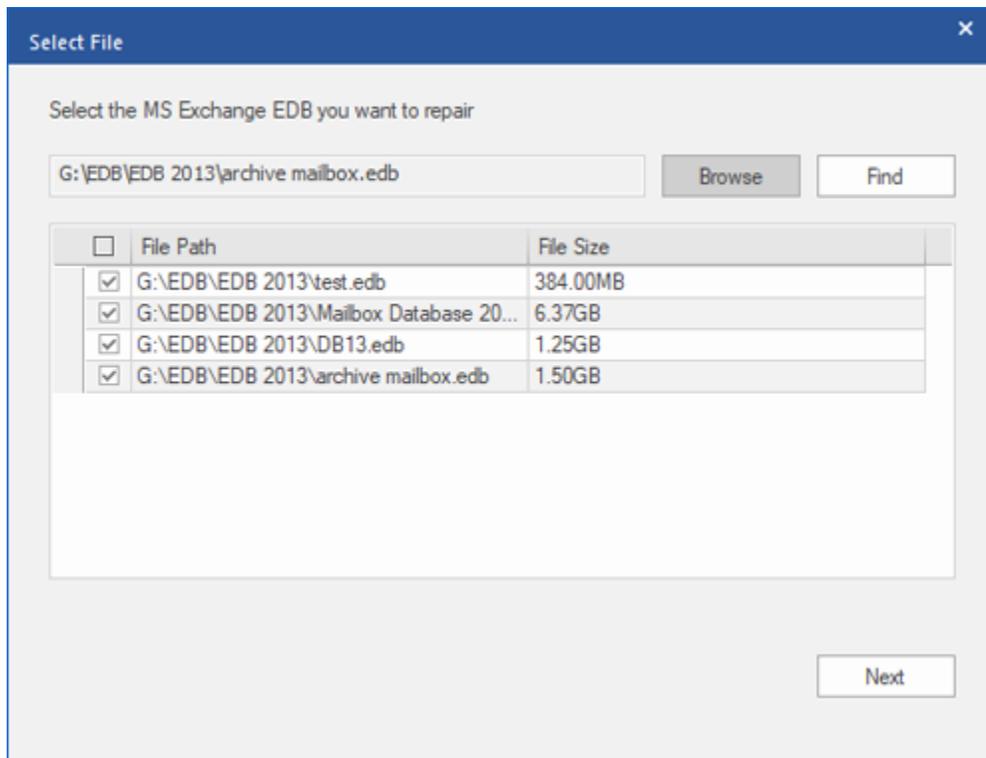
Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>

E-mail to Stellar Support at support@stellarinfo.com

Select EDB File

To Select an EDB File:

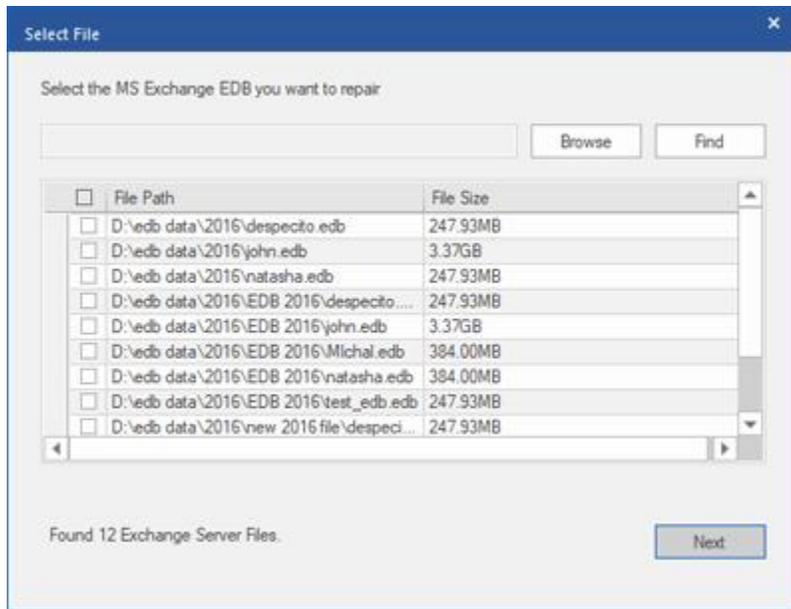
- Click **Select EDB File** from **Home Ribbon**. **Select File** dialog box opens.
- Click **Browse** to select the EDB file that you want to repair.



Stellar Repair for Exchange also allows you to find for EDB files in your computer's hard drive, in case you don't know their location.

To Find an EDB File:

- Click **Find** in **Select File** dialog box. **Browse for Folder** dialog box opens.
- After the search is complete, list of EDB files found in the selected drive / folder is shown in **Select File** dialog box as shown below:

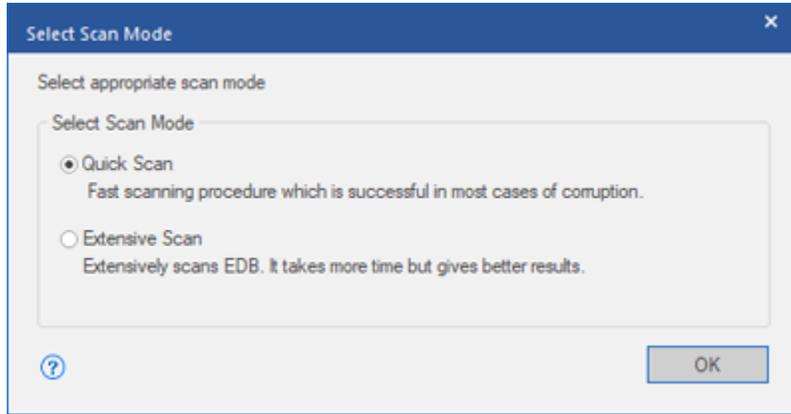


- Select file you wish to repair from this list and click **Next**.

Note: Maximum of 4 files can be scanned at a time using both options - **Find** and **Browse**.

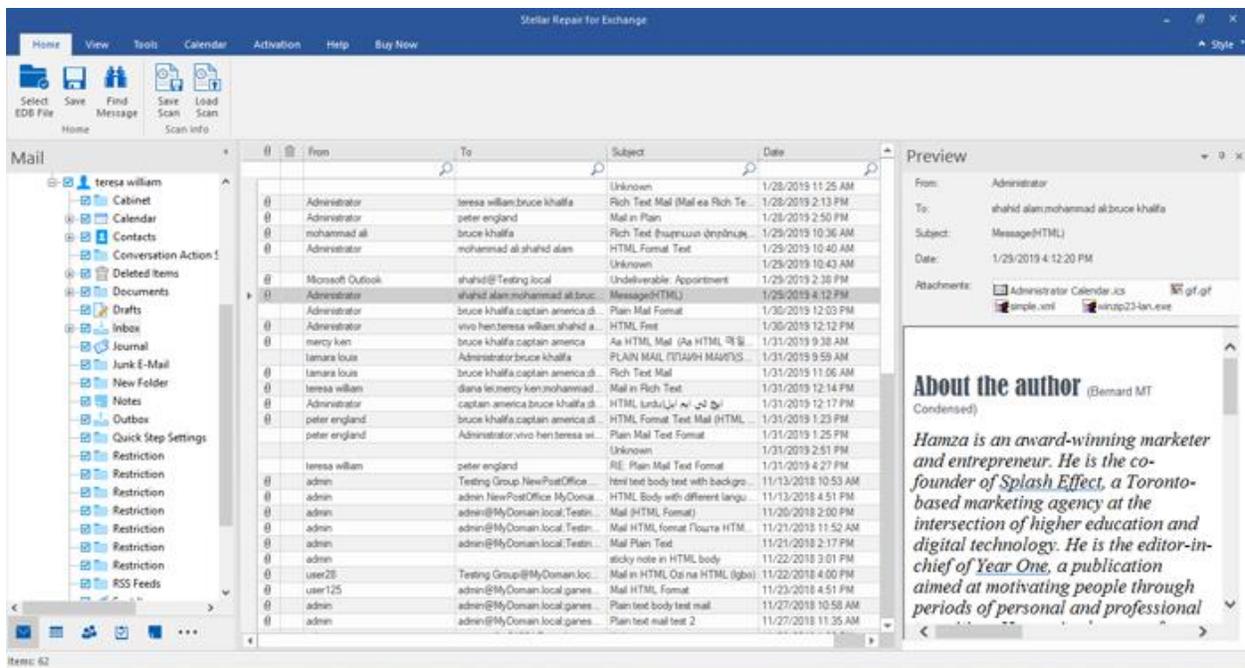
Scan EDB File

- After selecting the EDB file that you want to repair, click **Next**. **Select Scan Mode** dialog box opens.



- If you want to quickly scan the corrupt EDB file, select **Quick Scan**, which is a fast mode to scan and repair corrupt EDB file. Or, If you want to scan the corrupt EDB file extensively for better results, select **Extensive Scan**. Click **OK** to start the scanning process.
- Once scanning is complete, you can preview the data of the scanned file.

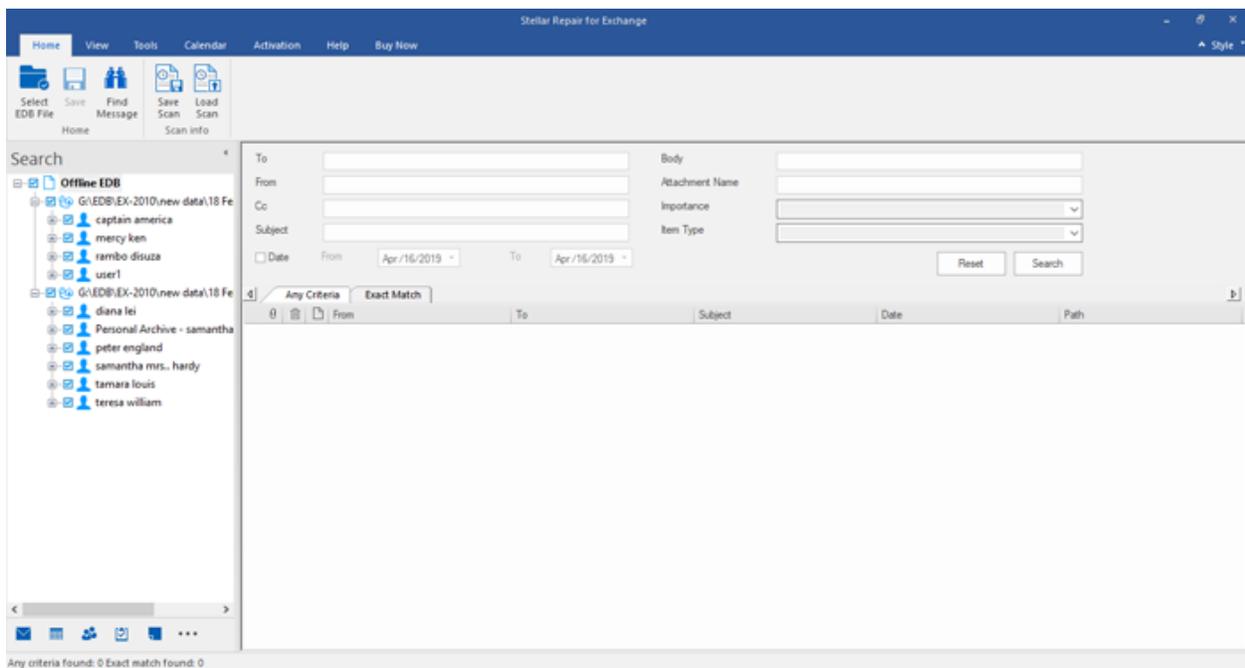
Left pane displays selected EDB filename under Root node in a tree like structure while the Middle pane displays the list of repaired mails. Click on any mail in the middle pane to see its content, which is displayed in right pane as shown below:



Stellar Repair for Exchange also allows you to search for particular mails from the scanned file.

To search for particular mails:

- Click on **Find Message** button on **Home Ribbon**, or select **Search** from the Preview Tab.



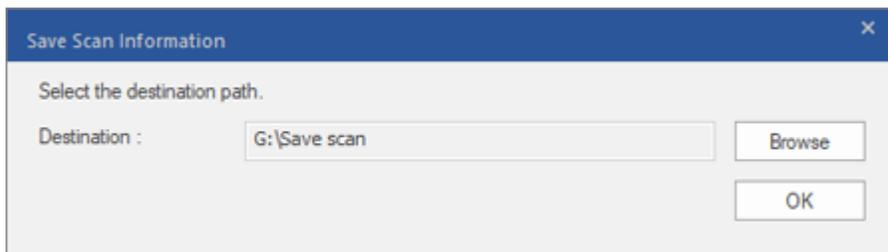
- Enter your criteria for any of the given attributes and then click **Search** to search for mails. However, you can only select one EDB at a time to search for mails. In order to modify the criteria, click **Reset** and enter the details again.

Save & Load Scan Info

With **Stellar Repair for Exchange**, you can save the scan information of the repaired files, in case you need to access it at a later stage.

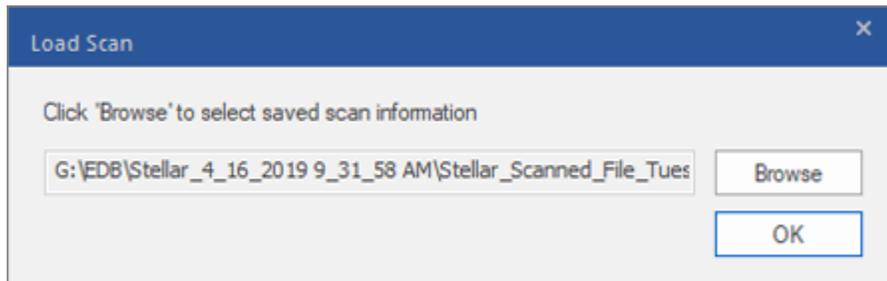
To save the scan info:

- From **Home Ribbon**, select **Save Scan**. **Save Scan Information** dialog box displays.
- Click **Browse** to select the destination where you want to save the scan info. Click **OK**.



To load the scan info:

- From **Home Ribbon**, select **Load Scan**. **Load Scan** dialog box displays.
- Click **Browse** to select the location of the .img file from which you want to load the scan info. Click **OK**.

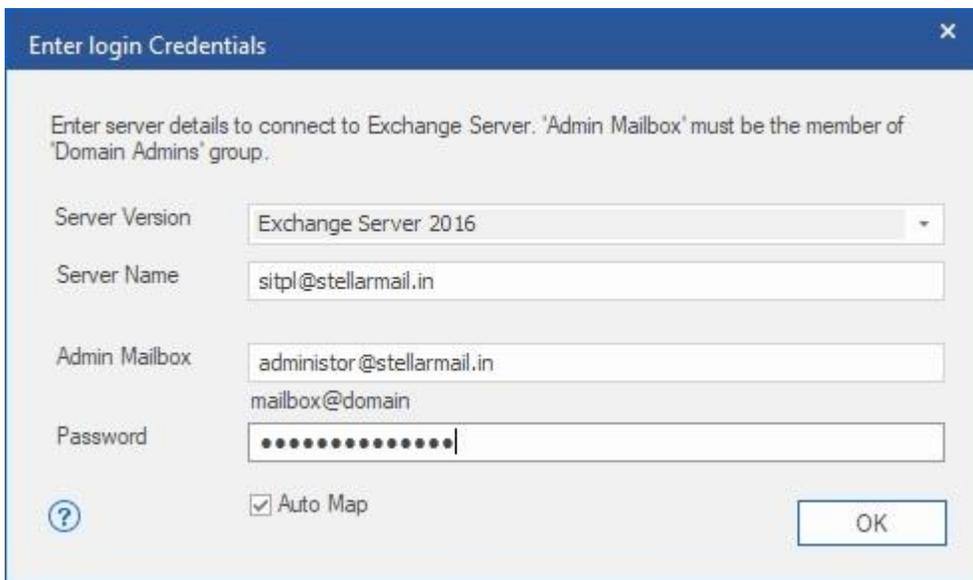


Export All Mailbox to Exchange Server

To export mails to Live Exchange Server:

1. Click **Save** button in **Home Ribbon**. A dialog box opens.
2. Select **Live Exchange** checkbox and click **Next**. A **Enter Login Credentials** dialog box opens.
3. The dialog box requires the following fields:
 - **Server Version:** Select the Exchange Server version from the drop-down ribbon.
 - **Server Name:** Enter the name of the Exchange Server.
 - **Admin Mailbox:** Enter the administrator email id for the Exchange Server.
 - **Password:** Enter the password of the administrator login id of the Exchange Server.

Click **OK** to continue.



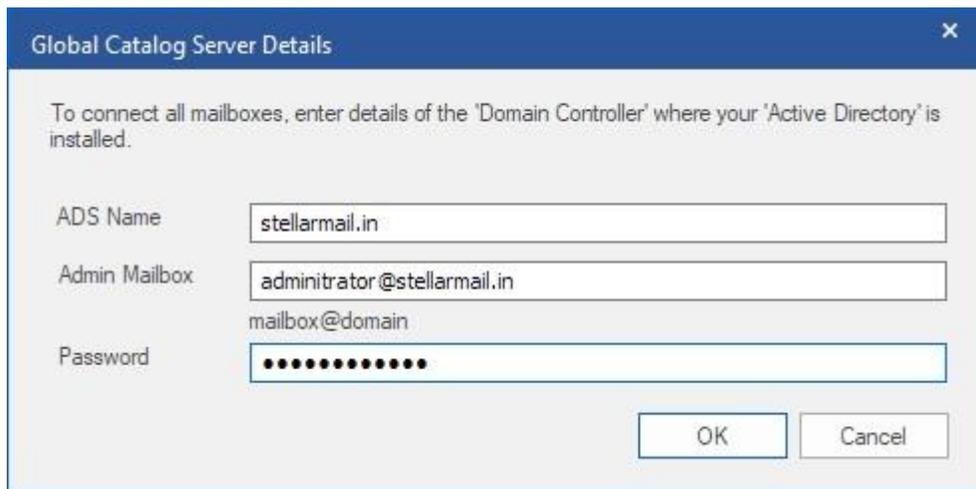
4. If exchange server is not able to find Active Directory Server (ADS), a **Save** dialog box shows that the server is not operational. Click **OK**.

A **Global Catalog Server Details** dialog box opens. To connect all the mailboxes, enter details of the '**Domain Controller**' where your '**Active directory**' is installed.

Fill in the required fields:

- **ADS Name:** Enter the ADS name.
- **Admin Mailbox:** Enter the administrator email id for the Exchange Server.
- **Password:** Enter the password of the administrator login id of the Exchange Server.

Click **OK**



Global Catalog Server Details

To connect all mailboxes, enter details of the 'Domain Controller' where your 'Active Directory' is installed.

ADS Name: stellarmail.in

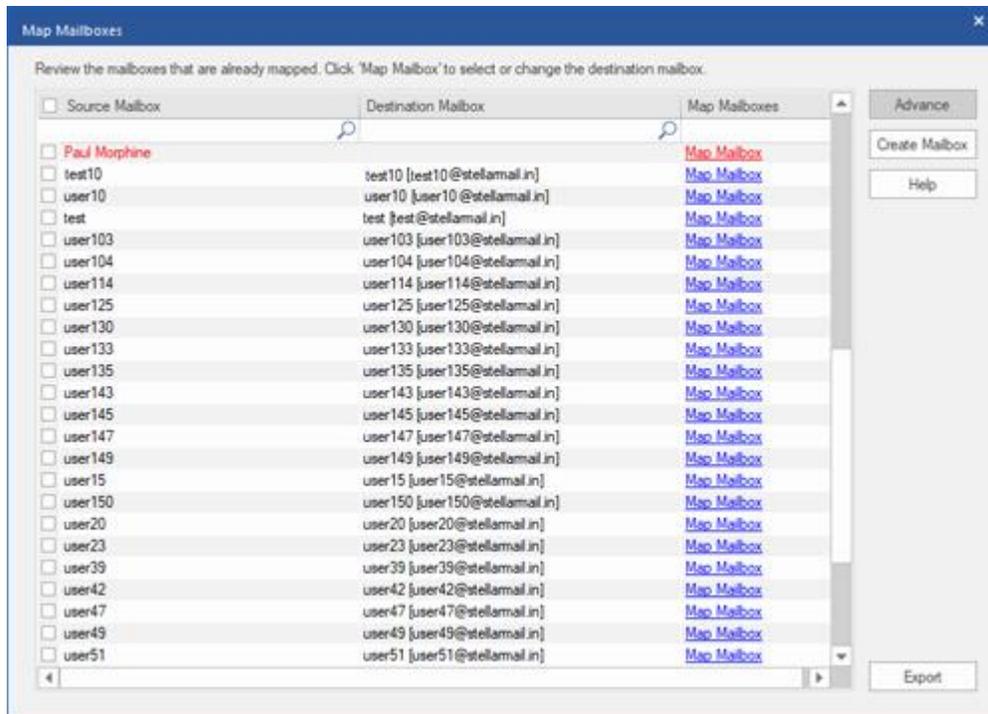
Admin Mailbox: administrator@stellarmail.in
mailbox@domain

Password: ●●●●●●●●●●

OK Cancel

5. **Map Mailboxes** dialog box opens displaying mapped and unmapped mailboxes. The dialog box consists of the following options:

- **Source Mailbox:** Source Mailbox provides a list of scanned mailboxes from the repaired EDB file. You can search for a specific mailbox to be mapped to a particular destination mailbox.
- **Destination Mailbox:** Destination Mailbox provides a list of scanned mailboxes on the Exchange Server. You can search for a specific mailbox that has been auto-mapped to a particular source mailbox.
- **Advance:** Click Advance to filter the scanned results before saving.
- **Create Mailbox:** This option allows you to create a new mailbox to map any user. To know the steps to create a new user, click here.
- Click "**Map Mailbox**" in the dialog box to select/ change the destination mailbox.



Check/ Uncheck the desired user mailbox and click **Export** button to start exporting the data.

Note:

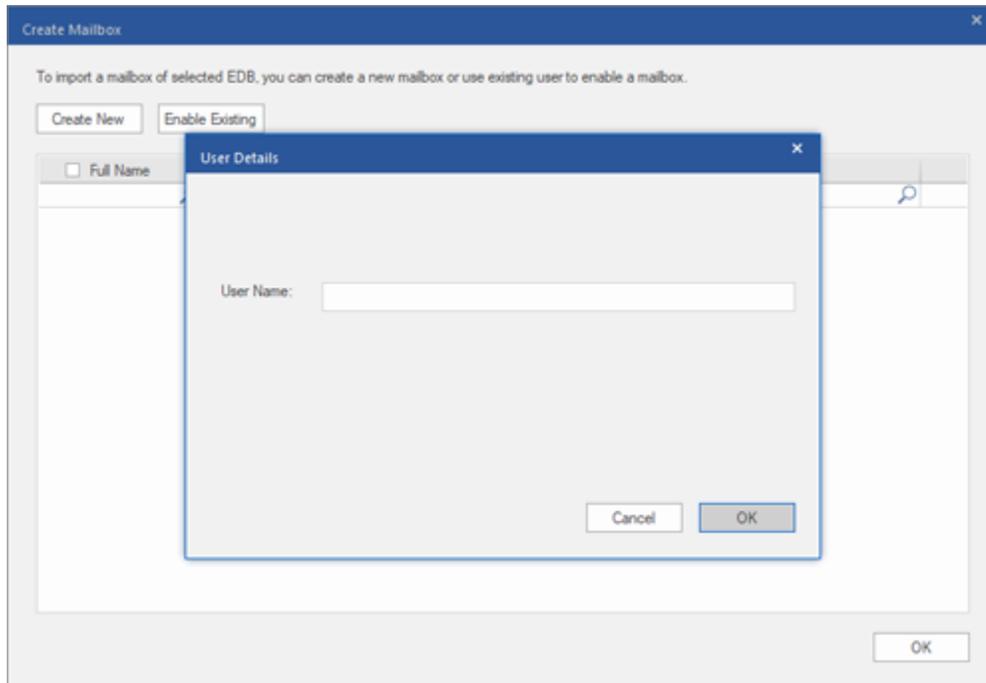
- Check the **Auto Map** checkbox if you want mapping to be done automatically. To map the mailboxes manually, uncheck the **Auto Map** checkbox. **Auto Map** automatically maps the source mailbox to destination mailbox, if found on the destination server with the same name.
- Click on **Map Mailbox** to select/ change the destination mailbox in Map Mailbox dialog box.
- The server version selected while logging to Live Exchange Server should be similar to that of the system on domain.
- Mailboxes in blue are mapped mailbox and mailboxes in red are unmapped.

6. The mapped and unmapped source EDB mailboxes are listed.

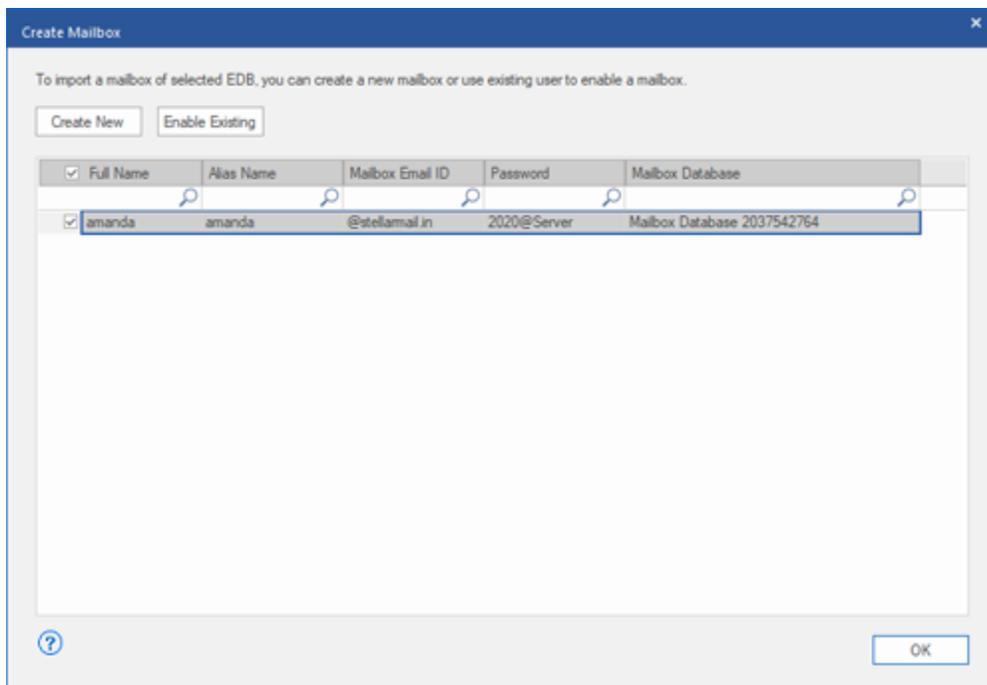
Note: Full-Mailbox permissions are mandatory for the user to whom the data is being exported.

How to Create Mailbox?

1. Click **Create Mailbox** to create a new mailbox for mapping.
2. Click **Create New**. Enter the **User Name** to be created. Click **OK**.

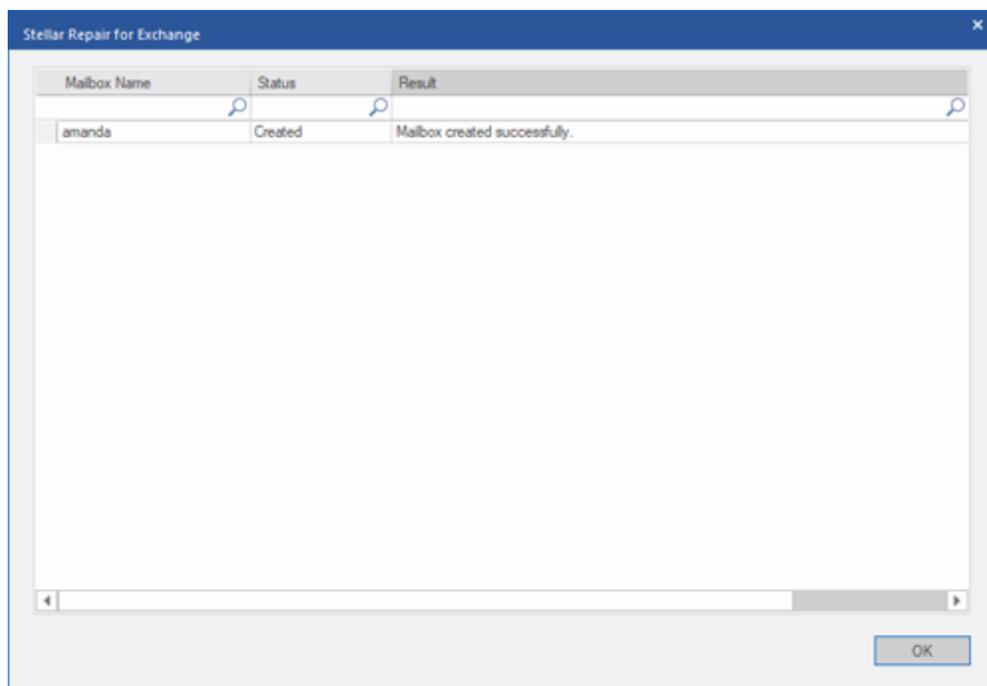


3. Select the desired users to be created. Click **OK**.



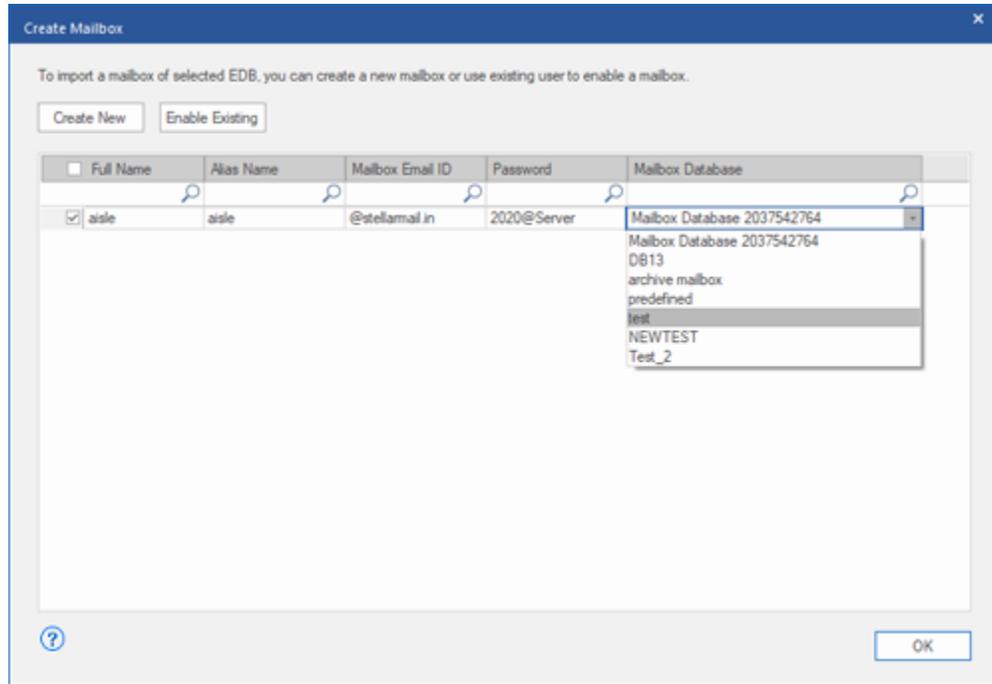
Note: In order to export data, the user should have the full data access rights.

4. The user's mailbox will be created successfully. Click **OK**.



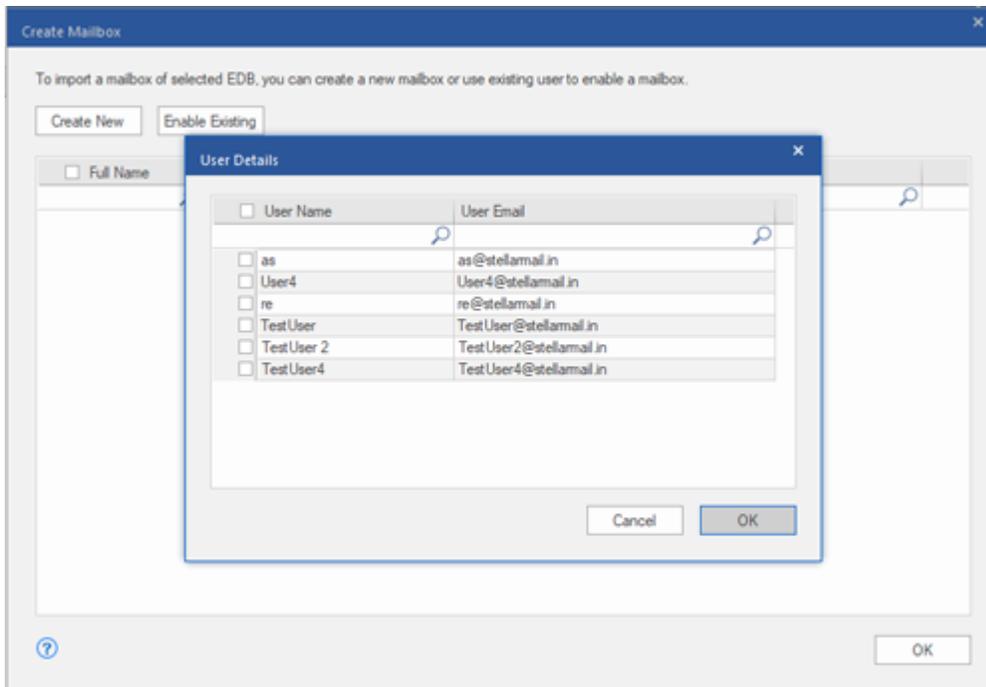
Note:

- *The fields that can be edited are: Full Name, Alias Name, Password, and Mailbox Database.*

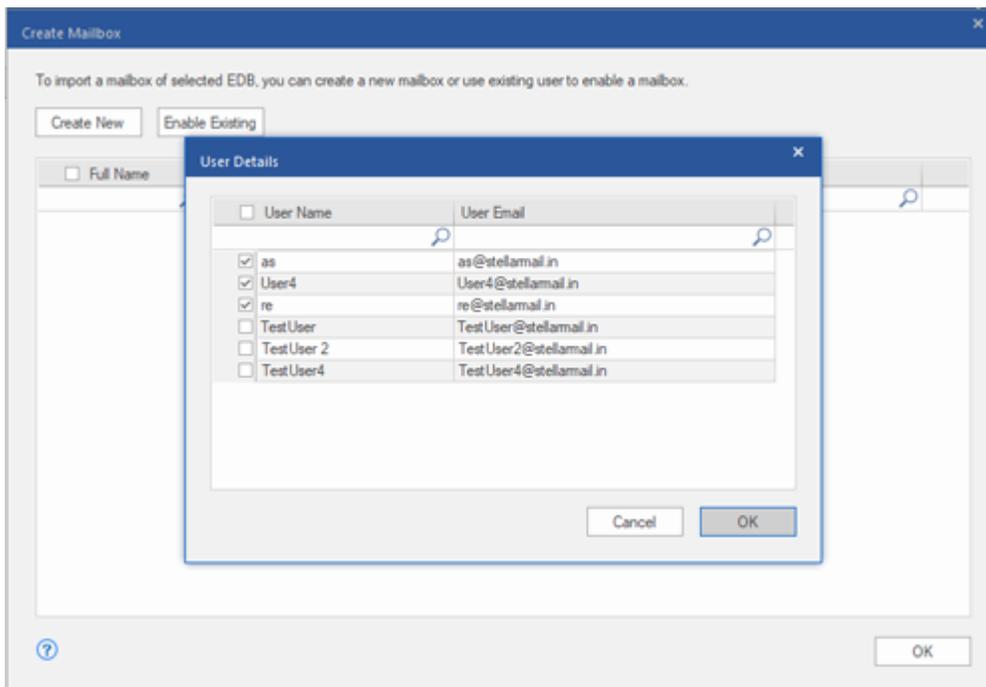


- *The fields that cannot be edited are: Mailbox Domain.*

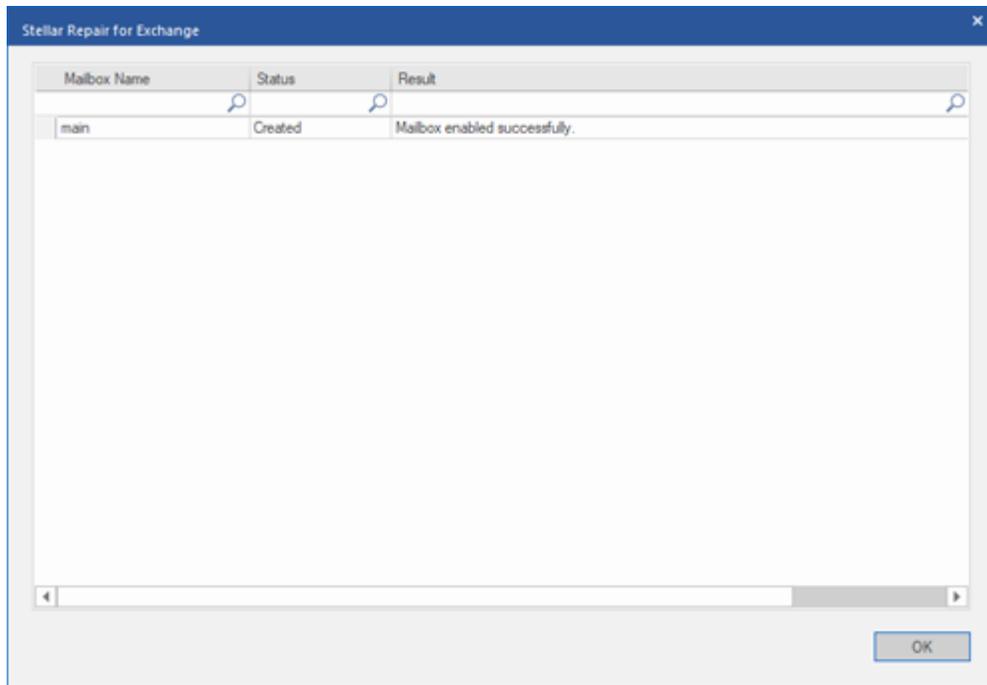
4. In order to enable the user's mailbox, click **Enable Existing**. Disabled users will be listed.



5. Check the users you want to enable again. Click **OK**.



6. Confirm the checked users and click **OK**. The selected users' mailbox will be enabled successfully. Click **OK**.



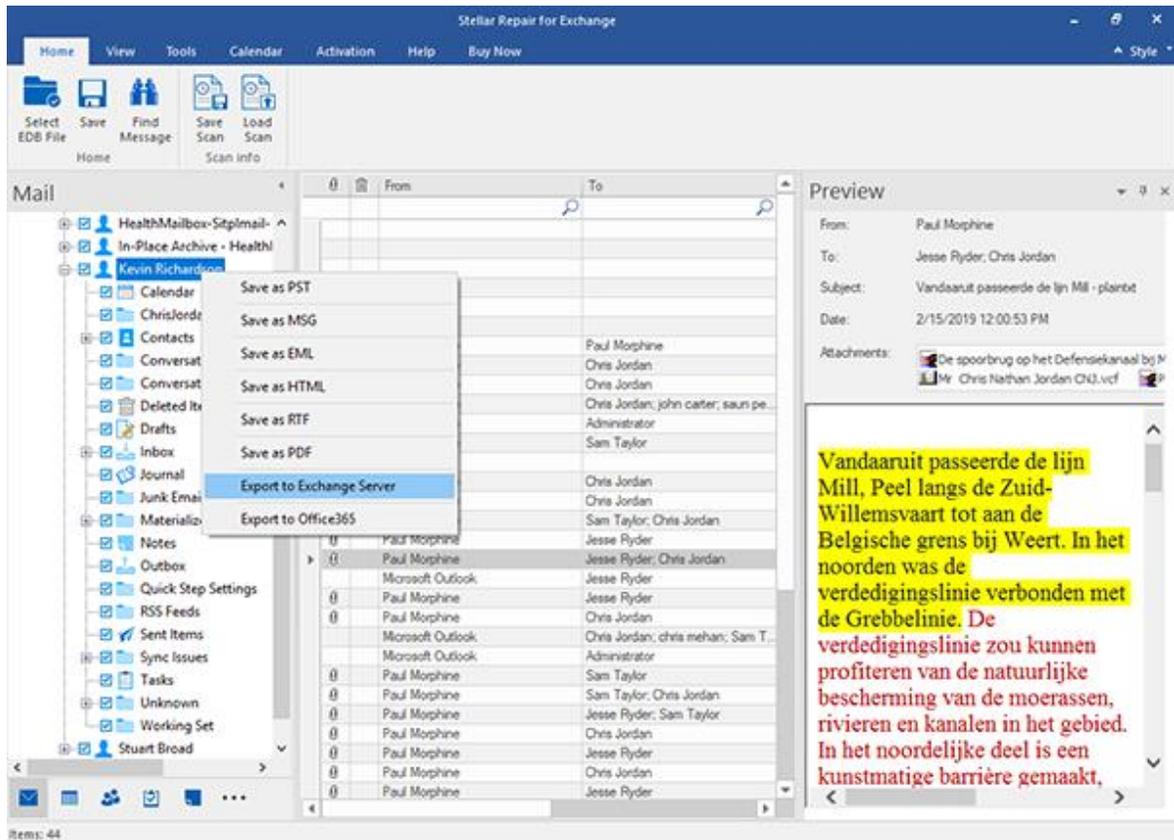
Note:

- **Enable Existing** is to be used when a specific user has been disabled before.
- In case of enabling an Existing mailbox only the Mailbox Database field can be changed (you can change the destination Mailbox Database) of the mailbox.

Export Single Mailbox to Exchange Server

To save converted mails to a particular mailbox on Exchange Server:

- Right Click on the tree item which you want to export and select **Export to Exchange Server**.



- In **Enter Login Credentials** dialog box, enter the **Mailbox Name** and **Server Name**. Click **OK**.

Note:

- By default, the MS Exchange Server 2010 and higher checkbox is unchecked.
- If you are using Exchange Server 2010 and higher, keep the **MS Exchange Server 2010 and higher** checkbox checked.

The image shows a Windows-style dialog box titled "Enter Login Credentials" with a close button (X) in the top right corner. The dialog is titled "Connect to Exchange Server" and contains the following elements:

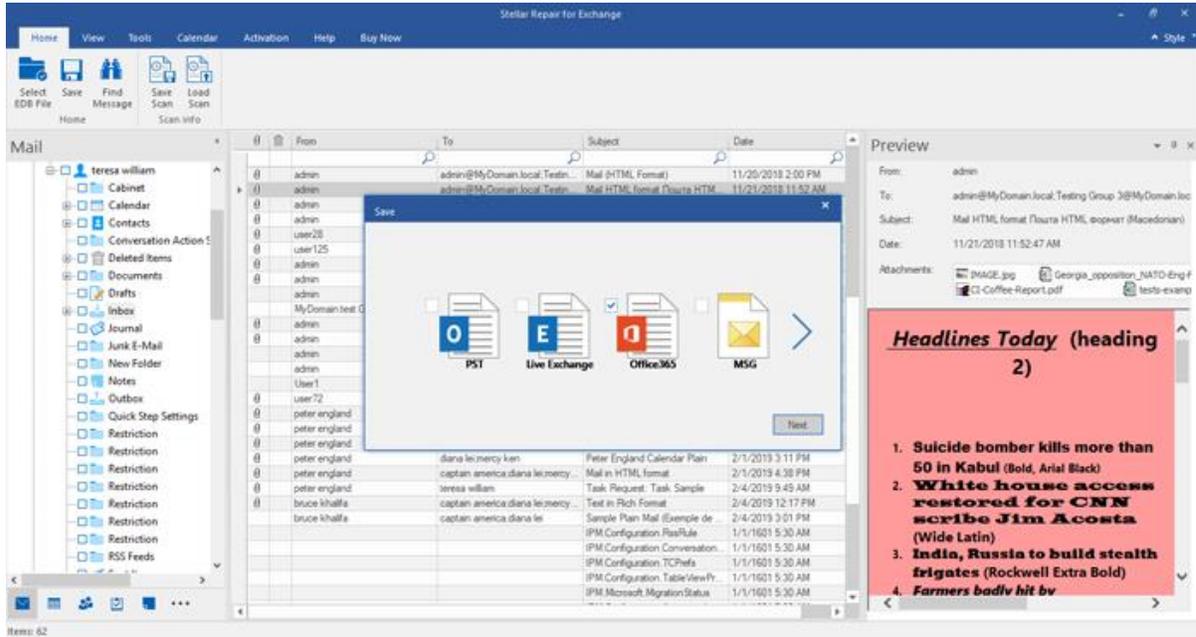
- A checkbox labeled "MS Exchange Server 2010 and higher" which is currently unchecked.
- A "Mailbox Name:" label followed by a text input field containing the text "administrator@exch10.local".
- A "Server Name:" label followed by a text input field containing the text "exch10.local".
- A "User Password:" label followed by a password input field (represented by a greyed-out rectangle).
- An "OK" button located at the bottom right of the dialog.

Note: In order to export data by right clicking on the mailbox, the local system should be in the domain of the Exchange server on which you are exporting the data.

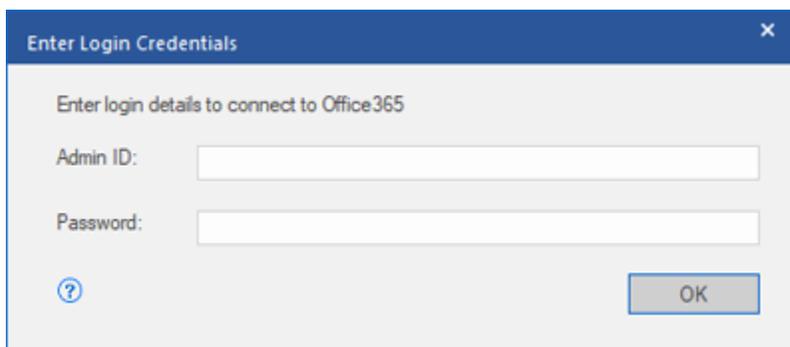
Export Mailbox to Office 365

To export mails to Office 365:

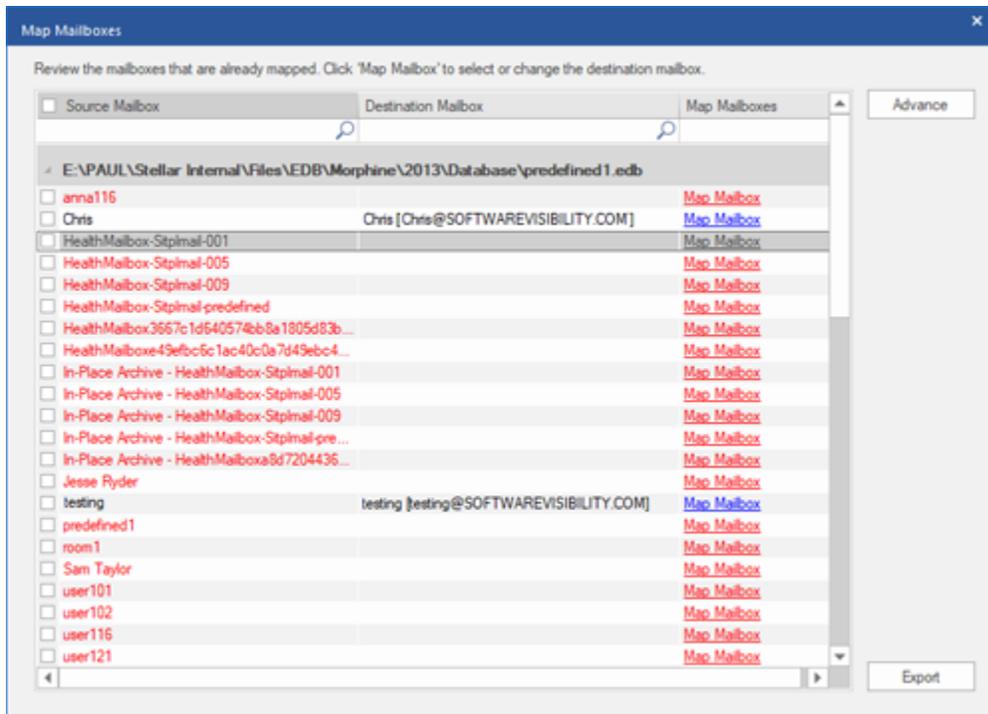
1. Click **Save** icon in **Home Ribbon**. **Save** dialog box opens.



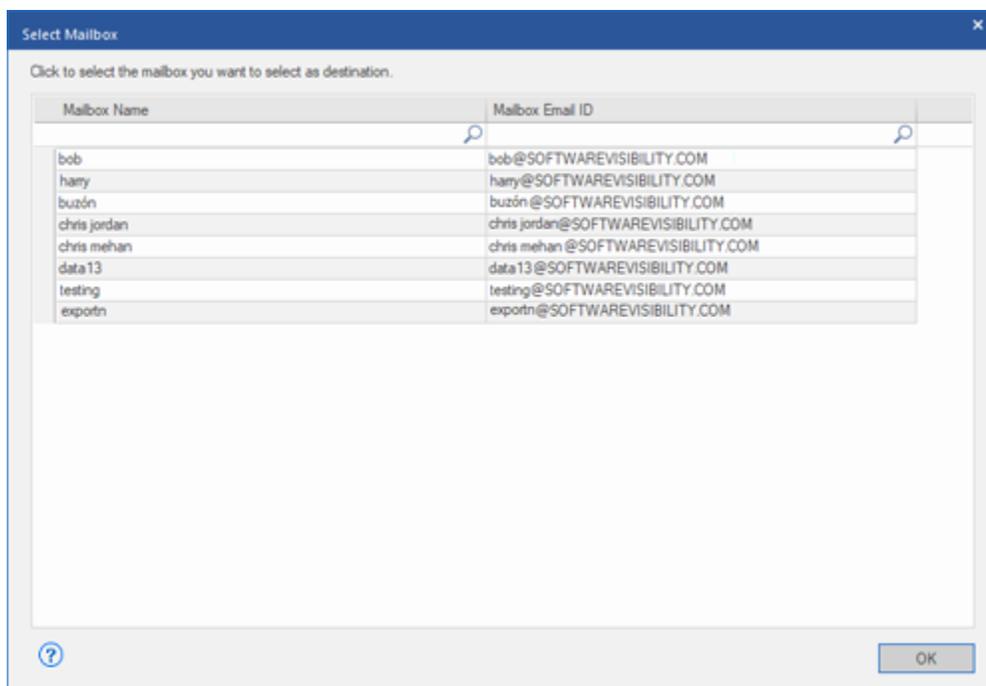
2. Select **Office 365** checkbox and click **Next**. A **Enter Login Credentials** dialog box opens.
3. Enter **Admin ID** (user having administrative rights) and **Password** in **Enter Login Credentials** dialog box. Click **OK** to continue.



4. The mapped and unmapped source EDB mailboxes are listed.



- In order to manually map the mailbox or change the mapped mailbox, click on **Map Mailbox**. The screen displays all the Office 365 ids that can be mapped. Click **OK**.



Click **Advance** to filter the scanned results before exporting.

Note:

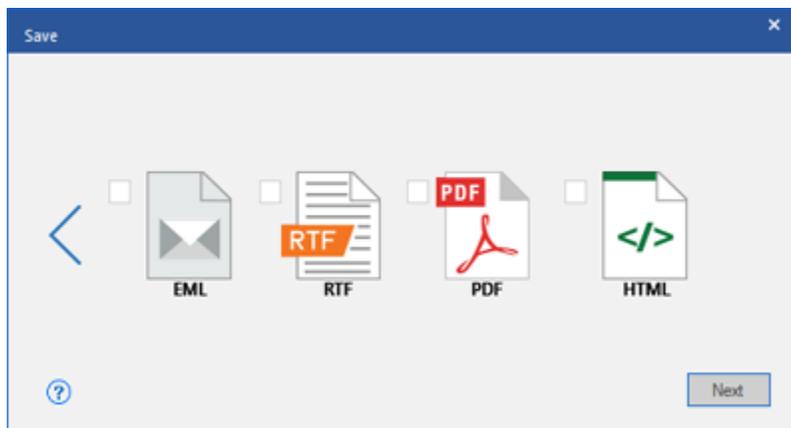
- *You need to have a Microsoft Office 365 user account for exporting data to office 365.*
- *To save mailbox data in office 365 you need to install office 2016 or office 2013 or office 2010 with service pack2.*
- *For Domain systems, you cannot export offline data to office 365.*
- *After mapping, the list displays the E-Mail IDs, of the same domain that was used while logging.*

Save Mailbox to PST, MSG, EML, HTML, RTF, PDF

Stellar Repair for Exchange allows you to save the repaired files in various formats like PST, MSG, EML, RTF, PDF, and HTML.

To save the repaired files:

- Click **Save** from **Home Ribbon**.
- Select the required format and click **Next**.
- Browse the destination in the **Select Destination** dialog box where you want to save the file. Click **OK**.



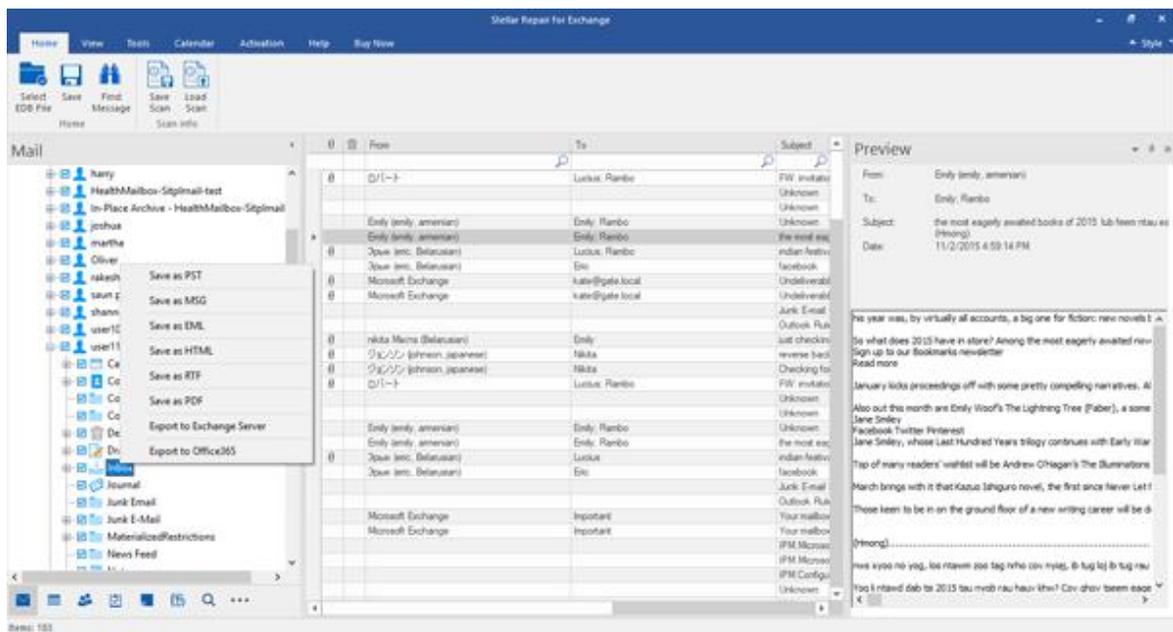
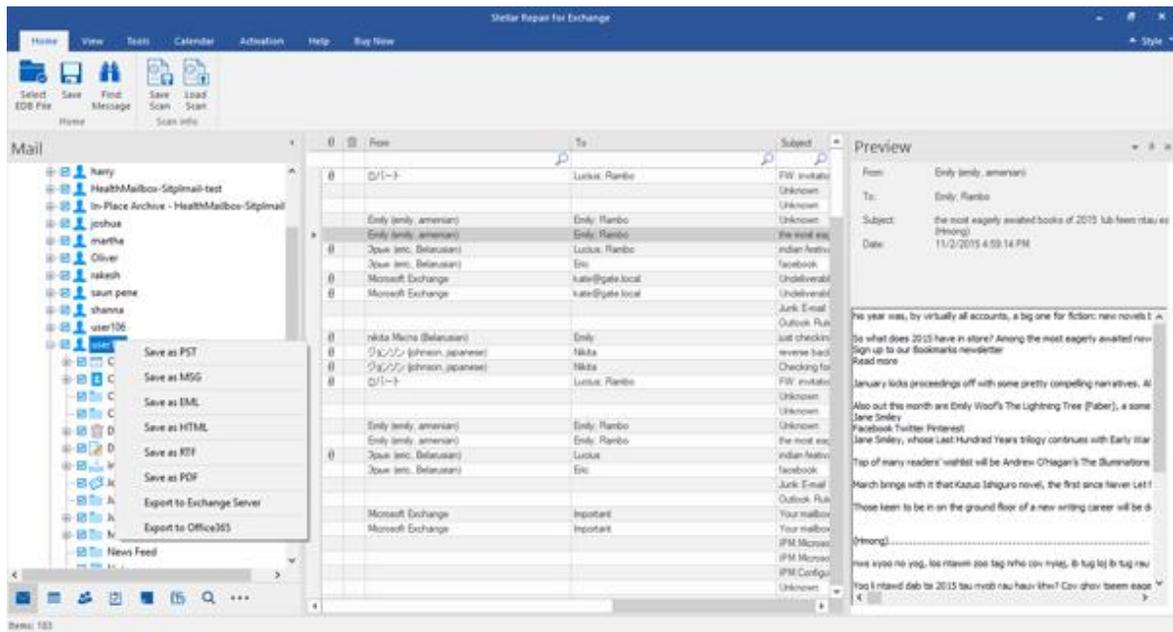
Click **Apply Filter** to filter the scanned results before saving.

Using **Stellar Repair for Exchange**, you can save individual mailboxes in either of the given formats.

To save mailboxes or mailbox item individually from the tree in the left pane, simply right-click on it and:

- Select **Save as PST** to save the mailbox in PST format.
- Select **Save as MSG** to save the mailbox in MSG format.
- Select **Save as EML** to save the mailbox in EML format.
- Select **Save as HTML** to save the mailbox in HTML format. (Attachments cannot be saved, however, their names are visible)
- Select **Save as RTF** to save the mailbox in RTF format. (Attachments cannot be saved, however, their names are visible)

- Select **Save as PDF** to save the mailbox in PDF format. (CC of the mails is not shown and attachments cannot be saved, however, their names are visible)
- Select **Export to Exchange Server** to export the mailbox to exchange server.
- Select **Export to Office 365** to export the mailbox to Office 365.



Note: You can also right click on a particular mail to save it individually in MSG, EML, HTML, RTF, and PDF format from the middle pane.

Save Search Results

Search results can be saved in PST, MSG, EML, HTML, RTF, and PDF formats after the successful search using the Search Criteria option.

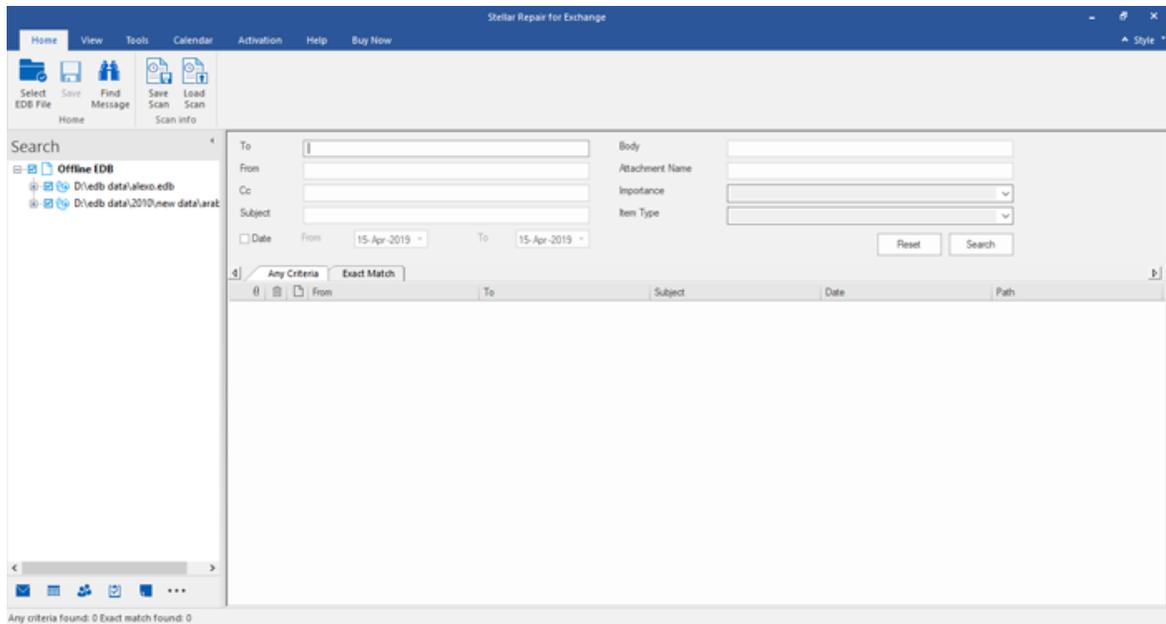
Stellar Repair for Exchange allows you to perform the search operation for the scanned mailbox. The search operation displays the results as per the criteria specified. The search results are displayed depending on Any Criteria or Exact Criteria. You can switch between the view tabs depending on the requirements.

There are 2 different ways to search for the specific results of the scanned mailbox:

- Click on **Find Message** button in the **Home** ribbon.
- Click on **Search** icon in the preview tabs.

The fields that refine the search results are:

- **To** : This filter displays all the mails that have been sent to the e-mail id entered.
- **From** : This filter displays all the mails that have been received from the e-mail id entered.
- **Cc** : This filter displays all the mails that have been marked as cc to the e-mail id entered.
- **Subject** : This filter displays all the mails with the entered subject heading.
- **Body** : This filter displays all the mails with the entered mail body text.
- **Attachment Name** : This filter displays all the mails that have been sent/ received with the specific attachment name entered.
- **Importance** : This filter displays all the mails that have pre-defined priority level. Select the priority level from the drop-down.
- **Item Type** : This filter displays all the mails that have been read or unread. Select the type of the mail from the drop-down.
- **Date** : This filter allows user to specify a starting and ending date for which the user wants to include/ exclude the mails for saving/ exporting.

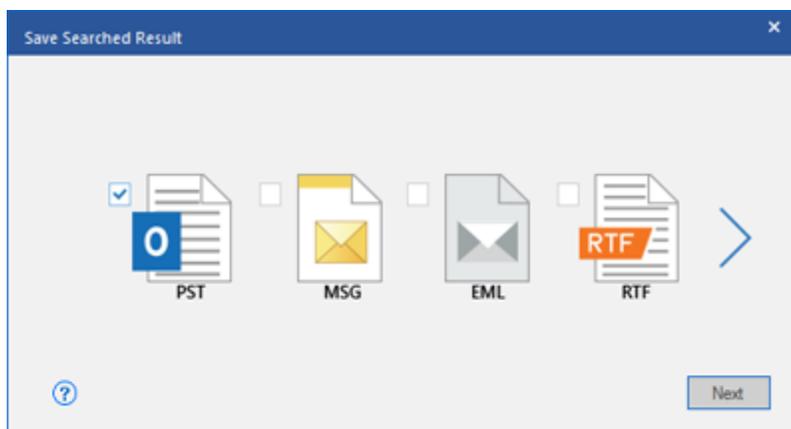


After entering the desired criteria, click **Search**. To reset the criteria, click **Reset**.

Note: Data of the currently selected view tab is saved.

To save search results:

- Click **Save** from **Home Ribbon**.
- Select the required format from **Save Search Results dialog box** and click **Next**.
- Browse the destination in the **Select Destination** dialog box where you want to save the file. Click **OK**.



Note:

- *After search is complete, you can right click on messages to save them individually.*
- *Close Microsoft Outlook, if open, to save the mailboxes.*

Click **Apply Filter** to filter the search results before saving.

Import PST file in MS Outlook

To import PST file in Microsoft Outlook 2019:

- Open Microsoft Outlook. From **File Ribbon**, select **Open & Export**.
- Select **Import / Export** option from the right pane.
- From **Import and Export Wizard** window, select **Import from another program or file**, click **Next**.
- In **Import a File** dialog box, select **Outlook Data File (.pst)**, click **Next**.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Outlook Data File** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

To import PST file in Microsoft Outlook 2016 / 2013:

- Open Microsoft Outlook. From **File Ribbon**, select **Open & Export**.
- Select **Import / Export** option from the right pane.
- From **Import and Export Wizard** window, select **Import from another program or file**, click **Next**.
- In **Import a File** dialog box, select **Outlook Data File (.pst)**, click **Next**.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Outlook Data File** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

To import PST file in Microsoft Outlook 2010:

- Open Microsoft Outlook. From **File Ribbon**, select **Open -> Import**.
- From **Import and Export Wizard** window, select **Import from another program or file**, click **Next**.
- In **Import a File** dialog box, select **Outlook Data File (.pst)**, click **Next**.

- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Outlook Data File** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

To import PST file in Microsoft Outlook 2007 / 2003:

- Open Microsoft Outlook. From **File ribbon**, select **Import and Export**.
- From **Import and Export Wizard** window, select **Import from another program or file**, click **Next**.
- In **Import a File** dialog box, select **Personal Folder File (PST)**, click **Next**.
- Click **Browse** to locate the PST file that needs to be imported. In the options box, select an appropriate option. Click **Next**.
- In **Import Personal Folders** dialog box, select the folders that should be imported in Microsoft Outlook. Click **Finish**.

View Log Report

With **Stellar Repair for Exchange**, you can view the Log Report to analyze the repairing process at a later stage.

To view the log report:

- From **View** ribbon, select **Log Report**.

FAQs

1. What is the difference between an .EDB file and a .STM file?

The .EDB file is the main repository for the mailbox data. The .STM or streaming media file is used in conjunction with the .EDB file to comprise the Exchange database. Both files together make up the database, and as such, they should always be treated as a single entity. Typically, if you perform an action on the .EDB file, the .stm file is automatically included. The purpose of the .STM file is to store streamed native Internet content.

When you install a new Exchange server in an organization, two data stores are created automatically: a default mailbox store and default public folder store. Two database files are associated with the default mailbox store:

Priv1.EDB: A rich-text database file containing message headers, message text, and standard attachments.

Priv1.STM: A streaming internet content file containing audio, video and other media that are formatted as streams of Multipurpose Internet Mail Extensions (MIME) data.

The .stm file houses Internet content message streams as defined in Request for Comments (RFC 822), and the .edb file contains messages that are in MAPI format (Rich Text Format).

When an Internet mail message comes into the Exchange information store, the body of the message is saved in the .stm file, and the header information (From, To, Cc, Time Sent, and so on) is converted to Rich Text Format (RTF), and then stored in the .edb file.

2. I am not able to find my EDB file, how do I locate it?

Use **Find EDB** option to search and locate the EDB files.

3. I want to repair my Calendars and Contacts, how do I repair them using Stellar Repair for Exchange?

First you need to repair mailboxes from the EDB file using the software, refer to How To... section of this guide. Then, you can save the Calendars and Contacts folder in the PST format for outlook, refer to the Save Mailbox to PST, MSG, EML, HTML, RTF, PDF section to know the steps.

4. What is difference between Quick Scan and Extensive Scan?

Quick Scan mode is a fast mode to scan and repair corrupt EDB file. If you are not satisfied with the Quick Scan mode, then you can try Extensive Scan mode. Extensive Scan mode of scanning

an EDB file is slow but more effective process. This mode is more powerful than Quick Scan mode. It is able to repair even highly corrupted EDB files.

5. Can I export the repaired mailbox to Live Exchange or Local Exchange Server?

Yes, you can export the repaired mailbox to an Exchange Mailbox. Refer to Save Scanned Files section for complete steps.

6. How many files can be scanned at one time ?

Stellar Repair for Exchange scans maximum of four files at a time.

7. What is mapping of mailboxes ?

Mapping is a feature that automatically loads/subscribe source mailbox to destination mailbox having full-mailbox permissions.

Legal Notices

Copyright

Stellar Repair for Exchange software, accompanied user guide and documentation are copyright of Stellar Information Technology Private Limited with all rights reserved. Under the copyright laws, this user guide cannot be reproduced in any form without the prior written permission of Stellar Information Technology Private Limited. No Patent Liability is assumed, however, with respect to the use of the information contained herein.

Copyright © Stellar Information Technology Private Limited. INDIA.

Disclaimer

The Information contained in this manual, including but not limited to any product specifications, is subject to change without notice.

STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED PROVIDES NO WARRANTY WITH REGARD TO THIS MANUAL OR ANY OTHER INFORMATION CONTAINED HEREIN AND HEREBY EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE WITH REGARD TO ANY OF THE FOREGOING STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED ASSUMES NO LIABILITY FOR ANY DAMAGES INCURRED DIRECTLY OR INDIRECTLY FROM ANY TECHNICAL OR TYPOGRAPHICAL ERRORS OR OMISSIONS CONTAINED HEREIN OR FOR DISCREPANCIES BETWEEN THE PRODUCT AND THE MANUAL. IN NO EVENT SHALL STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED, BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL SPECIAL, OR EXEMPLARY DAMAGES, WHETHER BASED ON TORT, CONTRACT OR OTHERWISE, ARISING OUT OF OR IN CONNECTION WITH THIS MANUAL OR ANY OTHER INFORMATION CONTAINED HEREIN OR THE USE THEREOF.

Trademarks

Stellar Repair for Exchange® is a registered trademark of Stellar Information Technology Private Limited.

All Trademarks Acknowledged.

All other brands and product names are trademarks or registered trademarks of their respective companies.

License Agreement - Stellar Repair for Exchange

Stellar Repair for Exchange

Copyright © Stellar Information Technology Private Limited. INDIA

www.stellarinfo.com

All rights reserved.

All product names mentioned herein are the trademarks of their respective owners.

This license applies to the standard-licensed version of Stellar Repair for Exchange.

Your Agreement to this License

You should carefully read the following terms and conditions before using, installing or distributing this software, unless you have a different license agreement signed by Stellar Information Technology Private Limited.

If you do not agree to all of the terms and conditions of this License then do not copy, install, distribute or use any copy of Stellar Repair for Exchange with which this License is included, you may return the complete package unused without requesting an activation key within 30 days after purchase for a full refund of your payment.

The terms and conditions of this License describe the permitted use and users of each Licensed Copy of Stellar Repair for Exchange. For purposes of this License, if you have a valid single-user license, you have the right to use a single Licensed Copy of Stellar Repair for Exchange. If you or your organization has a valid multi-user license, then you or your organization has the right to use up to a number of Licensed Copies of Stellar Repair for Exchange equal to the number of copies indicated in the documents issued by Stellar when granting the license.

Scope of License

Each Licensed Copy of Stellar Repair for Exchange may either be used by a single person or used non-simultaneously by multiple people who use the software personally installed on a single workstation. This is not a concurrent use license.

All rights of any kind in Stellar Repair for Exchange, which are not expressly granted in this license, are entirely and exclusively reserved to and by Stellar Information Technology Private Limited. You shall not rent, lease, modify, translate, reverse engineer, decompile, disassemble or create derivative works based on Stellar Repair for Exchange nor permit anyone else to do so. You shall not make access to Stellar Repair for Exchange available to others in connection with a service bureau, application service provider or similar business nor permit anyone else to do so.

Warranty Disclaimers and Liability Limitations

Stellar Repair for Exchange and all accompanying software, files, data and materials are distributed and provided AS IS and with no warranties of any kind, whether expressed or implied. You acknowledge that good data processing procedure dictates that any program including Stellar Repair for Exchange must be thoroughly tested with non-critical data before there is any reliance on it and you hereby assume the entire risk of all use of the copies of Stellar Repair for Exchange covered by this License. This disclaimer of warranty constitutes an essential part of this License. In addition, in no event does Stellar authorize you or anyone else to use Stellar Repair for Exchange in applications or systems where its failure to perform can reasonably be expected to result in a significant physical injury or in loss of life. Any such use is entirely at your own risk and you would not hold Stellar responsible for any and all claims or losses relating to such unauthorized use.

In no event shall Stellar Information Technology Private Limited or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of or inability to use the software product or the provision of or failure to provide support services, even if Stellar Information Technology Private Limited has been advised of the possibility of such damages. In any case, Stellar Information Technology Private Limited's entire liability under any provision shall be limited to the amount actually paid by you for the software product.

General

This License is the complete statement of the agreement between the parties on the subject matter and merges and supersedes all other or prior understandings, purchase orders, agreements and arrangements. This License shall be governed by the laws of the State of Delhi, India. Exclusive jurisdiction and venue for all matters relating to this License shall be in courts and fora located in the State of Delhi, India and you consent to such jurisdiction and venue. There are no third party beneficiaries of any promises, obligations or representations made by Stellar herein. Any waiver by Stellar of any violation of this License by you shall not constitute nor contribute to a waiver by Stellar of any other or future violation of the same provision or any other provision of this License.

Copyright © Stellar Information Technology Private Limited. All rights reserved.

About Stellar

Stellar Data Recovery is a global leader in providing data recovery, data migration and data erasure solutions for the past two decades. **Stellar Data Recovery** is a customer centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost effective solutions available for large corporates, SMEs & Home Users. **Stellar Data Recovery** is headquartered in New Delhi, India and has a strong presence across USA, Europe & Asia.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

Data Erasure

Stellar Data Erasure software under the brand **BitRaser** help businesses & consumers permanently erase confidential data beyond the scope of data recovery. You can perform high speed bulk data erasure & generate erasure certificates for audit trail purpose. **BitRaser** supports 24 International data erasure standards. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com